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Shenandoah Valley Social Services

August 1, 2018

Mr. E. Scott Lloyd
Office of Refugee Resettlement C/O
Shenandoah Valley Juvenile Center
300 Technology Drive
Staunton, VA. 24401

Re. [REDACTED] (Physical Abuse/Physical Neglect. Compl. 6/22/18)
[REDACTED] (Physical Abuse/Physical Neglect. Compl. 6/22/18)
[REDACTED] (Physical Abuse/Physical Neglect. Compl. 6/22/18)
[REDACTED] (Physical Abuse/Physical Neglect. Compl. 6/22/18)
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Dear Mr. Lloyd,

Thank you for your cooperation during the recent Child Protective Services investigation. This investigation has been completed according to Virginia State Code (Title 63, Chapter 12-1, Section 63.1-24.17) which deals with complaints alleging child abuse and neglect.

We did not find any clear evidence of abuse or neglect as defined by Virginia State Policy; therefore, we have made an "Unfounded" disposition. The following are recommendations which the Department is making in regards to policy and procedure within the Shenandoah Valley Juvenile Center; while the allegations within the received report were unfounded, the Department believes that the specific population of unaccompanied minors within the Shenandoah Valley Juvenile Center would benefit from access to the following.

1. An evidence-based mental health screening with specific regard to past history of traumatic experienced or witnessed events; this screening is recommended upon admission to the facility, as well as on an as-needed basis as determined by the facility.

"The promotion of self-reliance and protection of citizens through community-based services."

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2. Evidence-based, trauma-informed mental health services to be administered on an as-needed basis to the population of unaccompanied minors with past history of experienced or witnessed traumatic events as determined by the mental health screening tool and per the facility.
3. Cultural competency training to be administered to all staff upon hiring and on an as-needed basis.

The Department will maintain the information on this investigation for one year after the date of the complaint. The record will be purged after that one year period if there are no subsequent founded or unfounded reports received regarding you or the same child/children within that time period.

Thank you,



Child Protective Services Investigator