

1 REFORMING THE ELECTRONIC COMMUNICATIONS PRIVACY ACT

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3 WEDNESDAY, SEPTEMBER 16, 2015

4 United States Senate,
5 Committee on the Judiciary,
6 Washington, D.C.

7 The Committee met, pursuant to notice, at 10:17 a.m.,
8 in room SD-226, Dirksen Senate Office Building, Hon. Charles
9 E. Grassley, Chairman of the Committee, presiding.

10 Present: Senators Grassley, Hatch, Sessions, Cornyn,
11 Lee, Flake, Perdue, Tillis, Leahy, Whitehouse, Klobuchar,
12 Franken, Coons, and Blumenthal.

13 OPENING STATEMENT OF HON. CHARLES E. GRASSLEY, A U.S.

14 SENATOR FROM THE STATE OF IOWA

15 Chairman Grassley. Today's hearing is intended to help
16 inform the Committee about the most recent views of a wide
17 variety of stakeholders concerning the need to reform the
18 Electronic Communications Privacy Act--or as we know it
19 around here, "ECPA"--and various ways of fixing it. The
20 Committee's last hearing on the topic was 4-1/2 years ago.
21 Since then, numerous proposals have been advanced by members
22 of the Committee.

23 In 1986, Congress enacted ECPA to both protect the
24 privacy of Americans' electronic communications and to
25 provide the Government with a means to access these

1 communications and related records in certain circumstances.
2 However, dramatic changes in the use of communication
3 technology have occurred since 1986.

4 Americans now depend on email, text messages, social
5 networking websites, web-based apps, and countless other
6 electronic communication methods on a daily basis. And more
7 than ever, these communications are being retained in some
8 form due to the dramatic reduction in the cost of storing
9 data in the cloud.

10 These communication technologies are enriching all of
11 our lives. They are of great help to me in keeping in touch
12 with my constituents in Iowa. And for the most part, we
13 have American technology companies to thank for this digital
14 revolution. These companies are now a significant engine of
15 growth for our economy by creating an increasingly global
16 market for these communication technologies.

17 But, of course, these technologies are also being used
18 every day by those who intend to do our society great harm--
19 terrorists, violent drug dealers, child predators,
20 environmental criminals, and you can go on and on. These
21 technologies create a digital trail that is often essential
22 to bringing these offenders to justice.

23 In light of these changes, there is a growing consensus
24 that ECPA must be modernized to adapt to this new landscape.
25 And whatever updates to the law we make, of course, must be

1 consistent with people's protections under the Fourth
2 Amendment.

3 The privacy and technology communities have criticized
4 ECPA for failing to provide sufficient privacy safeguards
5 for individuals' stored electronic communications. Indeed,
6 given the way Americans use email today, it hardly makes
7 sense that the privacy protections for an email should turn
8 on whether it is more than 180 days old or whether it has
9 been opened.

10 At the same time, law enforcement officials have
11 expressed concern with certain aspects of the current ECPA
12 framework and how it currently works in practice. And they
13 are concerned that reform efforts to a statute they use
14 every day do not unduly hamper their ability to investigate
15 violations of the law.

16 For example, the Department of Justice has expressed
17 concern about efforts to change the ECPA notice requirements
18 to provide targets with unprecedented amounts of information
19 that could compromise ongoing investigations.

20 Both the Department and civil law enforcement agencies
21 have expressed the need to address an emerging gap in their
22 authorities if the target of an investigation fails to
23 respond to lawful civil process for email evidence in the
24 target's possession. They contend that this gap could allow
25 offenses such as civil rights violations, securities fraud,

1 and consumer fraud to go unpunished.

2 In addition, many State and local law enforcement
3 officials are frustrated with the current timeliness and
4 quality of responses by providers. Unlike traditional
5 search warrants, law enforcement agents cannot control how
6 quickly they obtain evidence through ECPA warrants; they
7 rely on the providers to conduct the searches for them. To
8 these officials, any heightening of ECPA's legal standards
9 should be accompanied by changes to the law that ensure that
10 they receive the information they need timely.

11 In addition, some officials have expressed concern that
12 the voluntary nature of ECPA's emergency exception can
13 result in unacceptable delay in important cases--for
14 example, when a child is abducted.

15 Closely related to these concerns is the ongoing issue
16 of encryption and the "Going Dark" problem, which the
17 Committee recently held a hearing on. This is another
18 example of a situation where agents may meet the legal
19 standard to obtain critical evidence--but then are not able
20 to access it quickly enough, or even at all.

21 As I said at our last hearing on ECPA reform that we
22 discussed in 2011, if we are considering changing the legal
23 standards under ECPA, we should also, as I said, "be working
24 to ensure that these same providers are granting law
25 enforcement the necessary access" to address the "Going

1 Dark" issue. I sent a letter to the Deputy Attorney General
2 last week to get an update from the Department about how
3 that process is proceeding.

4 Reforming ECPA's treatment of stored electronic
5 communications, therefore, is a complicated and potentially
6 far-reaching endeavor that sits at the intersection of the
7 privacy rights of the public, the investigative needs of law
8 enforcement professionals, society's interest in encouraging
9 and expanding commerce, and the dictates of our important
10 Constitution.

11 The key is to strike the right balance between these
12 interests. As Ranking Member Leahy declared at our last
13 hearing on this topic in 2011, "meaningful ECPA reform must
14 carefully balance privacy rights, public safety, and
15 security." I agree.

16 I am grateful for the presence of all the witnesses
17 today, and I now recognize Senator Leahy.

18 OPENING STATEMENT OF HON. PATRICK J. LEAHY, A U.S.

19 SENATOR FROM THE STATE OF VERMONT

20 Senator Leahy. Well, thank you, Mr. Chairman. You
21 know, I remember when the Electronic Communications Act was
22 passed 29 years ago. In fact, I was talking with a former
23 Director of the FBI last month in Vermont about when we
24 worked out the very final parts of it my Capitol office
25 about 10 or 11 o'clock at night and tried to bring law

1 enforcement and everybody else together, and we passed it.

2 But keep in mind those calls were on landlines at that
3 time. Call waiting was novel. Few had heard of email. But
4 we did figure there would be new electronic communications,
5 and we thought ECPA could provide that.

6 But there are now many ways that nobody could have
7 anticipated of communicating, and the privacy rules
8 concerning this are simply outdated. As the statute reads
9 today, Government agencies can obtain the contents of an
10 email without a warrant if that email is more than 180 days
11 old.

12 Well, we do not expect our private letters or photos
13 stored at home to lose Fourth Amendment protection simply
14 because they are more than 6 months old. Neither should our
15 emails, our texts, or other documents.

16 Now, tomorrow is a major historical date in Iowa. It
17 is Senator Grassley's birthday. I think they declare it as
18 a day of public rejoicing. But if I sent him a note, which
19 I have actually written, and he puts that note in his desk,
20 a handwritten note in his desk, somebody is going to have to
21 have a warrant to go and get it. I did not put anything in
22 there to justify a warrant, I should say, but if I send him
23 a text and that is stored in the cloud, why should it be any
24 different? Why should somebody be able to just take it out?

25 Now, Senator Lee and I have introduced the ECPA

1 Amendments Act to bring privacy protections for the digital
2 world in line with those in the physical world. Our bill
3 has 22 other cosponsors in the Senate, nine of them on this
4 Committee. In the House, even more, 300 cosponsors in both
5 parties support the bill. An extraordinary coalition of
6 industry and civil society supports this bill: Americans
7 for Tax Reform, the Center for Democracy and Technology,
8 Heritage Action, and the ACLU. Now, usually representatives
9 of those people have to have an arbitrator get on an
10 elevator with them if they are all in there together. But
11 they all agree with this. The bill has been reported from
12 the Judiciary Committee by voice vote in each of the last
13 two Congresses. I think, to use a technical term, passing
14 this is a no-brainer.

15 Five years ago, the U.S. Court of Appeals for the Sixth
16 Circuit found that the contents of email was fully protected
17 by the Fourth Amendment, regardless of its age. And that
18 has effectively become the rule nationwide. Major service
19 providers no longer turn over the contents of emails or
20 texts without a warrant or a legitimate warrant exception.
21 The ECPA Amendments Act simply, as Senator Lee knows,
22 codifies that current practice.

23 Some have raised concerns that the bill would hamper
24 civil regulatory agencies, such as the SEC. We want these
25 agencies to be effective, but there is nothing in our

1 Constitution that says only certain agencies have to follow
2 the Constitution and others do not have to. The SEC has not
3 been able to obtain emails without a warrant because of the
4 2010 Federal court ruling, and our bill does not change
5 that.

6 I am disappointed that the Commerce Department was not
7 asked to join the administration panel, given its important
8 perspective, but I thank the Chairman for having this. The
9 number of Senators and House Members that have joined on
10 this tells us that this is an important issue.

11 Thank you, and happy birthday a day early.

12 Chairman Grassley. Thank you.

13 Before I introduce the panel, I would want to put in
14 the record some letters that we received outlining concerns
15 of the current ECPA reform proposals from law enforcement
16 agencies, so five I will name: the National Association of
17 Assistant U.S. Attorneys, the Federal Law Enforcement
18 Officers Association, the Major County Sheriffs Association,
19 the National District Attorneys Association, the Iowa County
20 Attorneys Association. So I would ask, without objection,
21 that these and additional letters be entered into the
22 record.

23 [The information follows:]

24 / COMMITTEE INSERT

1 Chairman Grassley. Our first witness is Principal
2 Deputy Assistant Attorney General Elana Tyrangiel. Ms.
3 Tyrangiel also serves as head of the Department of Justice
4 Office of Legal Policy. Prior to joining Justice, she
5 worked in the Office of White House Counsel and served as
6 Assistant U.S. Attorney in D.C. Before that she was a
7 policy counsel for the National Partnership for Women and
8 Families. She has an undergraduate degree from Brown and a
9 law degree from the University of Michigan.

10 Our second witness, Andrew Ceresney, currently serves
11 as Director of the Division of Enforcement, Securities and
12 Exchange Commission. Before joining SEC, he was a partner
13 at Debevoise & Plimpton where his practice included white-
14 collar crime and SEC investigations. Prior to that, he
15 served as Assistant U.S. Attorney, Southern District of New
16 York. He received his undergraduate degree from Columbia
17 and his law degree from Yale.

18 The third witness, Daniel Salsburg, is Chief Counsel,
19 Office of Technology, Research, and Investigation, Bureau of
20 Consumer Protection at the FTC. Previously he served as
21 Assistant Director, Bureau of Consumer Protection, and
22 before that senior trial attorney for the CFTC Division of
23 Enforcement. Mr. Salsburg received his undergraduate and
24 law degrees from the University of Pennsylvania.

25 I want to thank all three of you for testifying, and we

1 will do it in that order, so proceed, Elana.

1 STATEMENT OF ELANA TYRANGIEL, PRINCIPAL DEPUTY
2 ASSISTANT ATTORNEY GENERAL, OFFICE OF LEGAL
3 POLICY, U.S. DEPARTMENT OF JUSTICE, WASHINGTON,
4 D.C.

5 Ms. Tyrangiel. Thank you. Chairman Grassley, Ranking
6 Member Leahy, and members of the Committee, thank you for
7 the opportunity to testify on behalf of the Department of
8 Justice regarding the Electronic Communications Privacy Act,
9 or ECPA. We appreciate the opportunity to engage with the
10 Committee on this topic, which is of particular importance
11 to the Department. I look forward to discussing with the
12 Committee how the Department uses ECPA and how the statute
13 might be updated and improved.

14 ECPA has always sought to ensure that the Government
15 can perform its crucial public safety and civil and criminal
16 enforcement missions while safeguarding individual privacy.
17 It is important that ECPA reform efforts remain focused on
18 maintaining both goals.

19 Electronic communications play a vital role in
20 Government investigations. Indeed, as technology has
21 advanced and as electronic communications and electronic
22 data storage have augmented traditional means of
23 communicating and storing information, appropriate
24 governmental access to data has become even more important
25 to upholding our law enforcement and national security

1 responsibilities.

2 ECPA is critical to tracking down criminals and
3 investigations into murder, kidnapping, organized crime,
4 child exploitation, identity theft, terrorism, and more.
5 But criminal investigations are only a subset of the
6 circumstances in which ECPA applies. This statute also
7 applies when the Government acts as a civil regulator or
8 even as an ordinary civil litigant. ECPA reform efforts
9 should account for the breadth of the statute's
10 applications.

11 We agree that, notwithstanding several updates to ECPA
12 since its enactment in 1986, the statute draws some lines
13 that do not account for the development of technology and
14 the ways in which we use electronic and stored
15 communications today. For example, there is no principled
16 basis to treat email less than 180 days old differently than
17 email more than 180 days old. Similarly, there is no reason
18 for the statute to give lesser protection to emails that
19 have been opened than to emails that remain unopened. How
20 to account for changes in technology while maintaining
21 privacy protections and providing for public safety and law
22 enforcement imperatives remains a central challenge of ECPA
23 reform efforts.

24 Personal privacy is critically important to everyone.
25 All of us use email and other technologies to share personal

1 information, and we want it to be appropriately protected.
2 And many discussions about enhancing privacy focus on a
3 proposal that would require law enforcement to obtain a
4 criminal search warrant based on probable cause to compel
5 disclosure of stored email and similar stored content from a
6 public service provider. This is a sensible approach
7 provided that Congress consider crafting limited
8 alternatives for certain investigative functions.

9 For example, civil regulators and litigators typically
10 investigate conduct that, while unlawful, is not a crime.
11 But criminal search warrants are only available if an
12 investigator can show probable cause that a crime has
13 occurred. Lacking warrant authority, civil investigators
14 enforcing civil rights, environmental, antitrust, and a host
15 of other laws would be left unable to obtain stored contents
16 of communications from providers. As information is
17 increasingly stored electronically, and as wrongdoers take
18 new steps to shield that information from civil
19 investigators, the amount of critical information that is
20 off limits to Government regulators and litigators will only
21 increase.

22 Efforts to update ECPA can reflect these considerations
23 and, at the same time, incorporate strong mechanisms that
24 protect individual privacy and ensure appropriate judicial
25 oversight of Government access to individual's

1 communications. Any proposed changes to ECPA should address
2 the ability of civil litigators and regulators to ask a
3 court to compel disclosure of information from providers.

4 The Department also has several more technical yet
5 important concerns that we believe merit consideration, and
6 although discussions about updating ECPA have often focused
7 on the standard for governmental access to stored content
8 information, we also believe there are other parts of the
9 statute, as noted in my SFR, that would benefit from further
10 examination.

11 I would also like to speak briefly about Government
12 access to data stored abroad, which some proposals to amend
13 ECPA would significantly alter. The administration is
14 studying these proposals, but the Department has significant
15 concerns about aspects of these proposals.

16 The Department of Justice appreciates the opportunity
17 to discuss all of these issues with the Committee, and I
18 look forward to your questions today.

19 [The prepared statement of Ms. Tyrangiel follows:]

1 Chairman Grassley. Thank you.

2 Andrew?

1 STATEMENT OF ANDREW CERESNEY, DIRECTOR, DIVISION
2 OF ENFORCEMENT, U.S. SECURITIES EXCHANGE
3 COMMISSION, WASHINGTON, D.C.

4 Mr. Ceresney. Thank you, Chairman Grassley, Ranking
5 Member Leahy, and members of the Committee. Good morning,
6 and thank you for inviting me to testify today on behalf of
7 the SEC concerning the Electronic Communications Privacy
8 Amendments Act pending before your Committee.

9 I share the bill's goal of updating ECPA's evidence
10 collection procedures and privacy protections to account for
11 the Digital Age. But the bill in its current form poses
12 significant risks to the American public by impeding the
13 ability of the SEC and other civil law enforcement agencies
14 to investigate and uncover financial fraud and other
15 unlawful conduct. I firmly believe there are ways to update
16 ECPA that offer stronger privacy protections and observe
17 constitutional boundaries without frustrating the legitimate
18 ends of civil law enforcement.

19 The SEC's tripartite mission is to protect investors,
20 maintain fair, orderly, and efficient markets, and
21 facilitate capital formation. Our Division of Enforcement
22 furthers this mission by investigating potential violations
23 of the Federal securities laws, recommending that the
24 Commission bring actions against alleged fraudsters and
25 other wrongdoers, and litigating the SEC's enforcement

1 actions. A strong enforcement program is critical to the
2 SEC's efforts to protect investors from fraudulent schemes
3 and promotes investor trust and confidence in the integrity
4 of our securities markets.

5 Electronic communications often provide critical
6 evidence in SEC investigations, as email and other message
7 content can establish timing, knowledge, or relationships,
8 or awareness that certain statements to investors were false
9 or misleading. When we conduct an investigation, we
10 generally will seek emails or other electronic
11 communications from the key actors through an administrative
12 subpoena. In some cases, the person whose emails are sought
13 will respond to that request. But in others, the subpoena
14 recipient may have erased emails, tendered only some emails,
15 asserted damaged hardware, or refused to respond.
16 Unsurprisingly, individuals who violate the law are often
17 reluctant to produce evidence of their own misconduct. In
18 still other cases, email account holders cannot be
19 subpoenaed because they are beyond our jurisdiction.

20 It is at this point in an investigation that we may
21 need to seek information from an Internet service provider,
22 or ISP. The bill at issue would require Government entities
23 to procure a criminal warrant when they seek the content of
24 emails or other electronic communications from ISPs.
25 Because the SEC and other civil law enforcement agencies

1 cannot obtain criminal warrants, we would effectively not be
2 able to gather electronic evidence directly from an ISP,
3 regardless of the circumstances, even in instances where a
4 subscriber deleted his emails, asserted his hardware was
5 lost or damaged, or fled to another jurisdiction.

6 Depriving the SEC of authority to obtain email content
7 from an ISP would also incentivize subpoena recipients to be
8 less forthcoming in responding to investigatory requests
9 because an individual who knows that the SEC lacks the
10 authority to obtain his emails may be emboldened to destroy
11 or not produce them.

12 These are not abstract concerns for the SEC or the
13 investors we protect. Among the type of scams we
14 investigate are Ponzi and "pump and dump" market
15 manipulation schemes, as well as insider trading violations.
16 In these types of frauds, illegal acts are particularly
17 likely to be communicated via personal email accounts, and
18 parties are more likely to be non-cooperative in their
19 document productions.

20 Technology has evolved since ECPA's passage, and there
21 is no question that the law should evolve to take account of
22 advances in technology and protect privacy interests, even
23 when significant law enforcement interests are also
24 implicated. But there are various ways to strike an
25 appropriate balance between these interests as the Committee

1 considers advancing this important legislation.

2 As part of that balance, any ECPA reform can and should
3 afford a party whose information is sought from an ISP in a
4 civil investigation notice and an opportunity to participate
5 in judicial proceedings before the ISP is compelled to
6 produce the information. Indeed, when seeking email content
7 from ISPs in the past, the Division provided notice to email
8 account holders in keeping with longstanding, and recently
9 reaffirmed, Supreme Court precedent.

10 If the legislation were so structured, an individual
11 would have the ability to raise with a court any privilege,
12 relevancy, or other concern before the communications are
13 provided by an ISP, while civil law enforcement would
14 maintain a limited avenue to access existing electronic
15 communications in appropriate circumstances from ISPs. Such
16 a judicial proceeding would offer greater protection to
17 subscribers than a criminal warrant, in which subscribers
18 receive no opportunity to be heard before communications are
19 provided.

20 Thank you again for the opportunity to be here today.
21 We look forward to working with the Committee on ways to
22 modernize ECPA without putting investors at risk and
23 impairing the SEC from enforcing the Federal securities
24 laws. I am happy to answer any questions that you have.

25 [The prepared statement of Mr. Ceresney follows:]

1 Chairman Grassley. Thank you, Andrew.

2 Daniel?

1 STATEMENT OF DANIEL SALSBURG, CHIEF COUNSEL,
2 OFFICE OF TECHNOLOGY, RESEARCH, AND INVESTIGATION,
3 BUREAU OF CONSUMER PROTECTION, FEDERAL TRADE
4 COMMISSION, WASHINGTON, D.C.

5 Mr. Salsburg. Chairman Grassley, Ranking Member Leahy,
6 and members of the Committee, I am Dan Salsburg, the Chief
7 Counsel in the Office of Technology, Research, and
8 Investigation in the FTC's Bureau of Consumer Protection.

9 Let me begin by noting that my oral statements and
10 responses to questions are my own and they do not
11 necessarily reflect the views of the Commission or any
12 Commissioner. Having said that, I very much appreciate the
13 opportunity to present the FTC's testimony and explain how
14 proposals to amend ECPA could impact the Commission's civil
15 law enforcement mission.

16 The FTC supports the objectives of ECPA reform and
17 understands the need to update ECPA to account for
18 technological advances and to protection consumers' privacy.
19 In bringing civil law enforcement actions to protect
20 consumers, we rely heavily on our ability to conduct
21 thorough investigations of companies' business practices.

22 As a civil law enforcement agency, the FTC is concerned
23 that recent legislative proposals to update ECPA could
24 impede our ability to obtain certain information from ECPA
25 service providers in future cases. Under recent legislative

1 proposals, to obtain content from an ECPA service provider
2 the Government would need to obtain a criminal warrant,
3 which is not available to the FTC. The proposals would
4 require a warrant for all forms of content even those in
5 which a target has no reasonable expectation of privacy. We
6 are concerned that requiring a criminal warrant in three
7 situations could impede the Commission's future
8 effectiveness.

9 The first of these situations concerns previously
10 public commercial content that advertises or promotes a
11 product or service. We are talking about things like no
12 longer running advertisements, old versions of websites,
13 previously sent spam, and fleeting ads that may appear on a
14 mobile device. This class of content is critical to many
15 FTC investigations. Before determining whether a target ha
16 made a false representation, we need to find the advertising
17 or promotional material that contains the representation.

18 In many instances, especially fraud cases, the scam
19 artists change websites and electronic marketing materials
20 frequently. When Commission staff investigates complaints
21 about a website, the website currently viewable to the
22 public may be different from the one that the consumer
23 complained about.

24 Current ECPA allows us to compel a provider to produce
25 marketing materials in some circumstances. We have not used

1 this tool often. Most of the time, our investigators are
2 able to track down a target's old marketing materials
3 without needing to seek the materials from the provider.
4 But the increasingly fleeting nature of advertisements--an
5 ad on a mobile device may only appear for a few seconds, for
6 instance--makes it quite likely that we will need to compel
7 old advertising and promotional materials from a provider
8 more often.

9 An exception from the criminal warrant requirement in
10 proposed legislation for previously public commercial
11 content that advertises or promotes a product or service
12 would enable the Commission to obtain such commercial
13 content. At the same time, such an exception would have no
14 impact on privacy rights because the materials would be
15 purely commercial and have been affirmatively published by
16 the target. As a result, the target would not have a
17 reasonable expectation of privacy with respect to Government
18 access.

19 The second situation which should be exempted from the
20 criminal warrant requirement contained in recent ECPA reform
21 proposals is content with the consent of the customer. As
22 cloud computing becomes more widespread, it will be
23 increasingly important for a civil law enforcement agency to
24 be able to compel an ECPA provider to disclose content to
25 civil eliminate with the customer's consent. For example, a

1 defendant may want to authorize the FTC to obtain documents
2 directly from its cloud computing account if the records are
3 voluminous, or a consumer victim who deleted a message from
4 a scam may want the FTC to obtain the message from the
5 consumer's email service provider. Under current
6 legislative proposals, however, even if the customer or
7 subscriber has consented, we could not compel the cloud
8 computing service to release the customer's content. When a
9 customer consents to disclosure to the Government, the
10 customer has no reasonable expectation of privacy with
11 respect to the Government's access.

12 Third, a criminal warrant should not be needed when the
13 FTC has compelled a target to produce content that is held
14 by a cloud service provider and the target has refused or
15 failed to comply with the FTC's demand. Under these
16 circumstances, the FTC should be able to seek a court order
17 directing the target's provider to produce the content.

18 In conclusion, thank you for giving the Commission an
19 opportunity to describe the importance of electronic
20 communications in our investigations and the ways in which
21 proposed updates to ECPA, while extremely important, could
22 hinder our law enforcement actions. The FTC looks forward
23 to working with the Committee to address the Commission's
24 concerns as legislation advances.

25 [The prepared statement of Mr. Salsburg follows:]

1 Chairman Grassley. Thank you all for your testimony.
2 I will start and then Senator Leahy will be next with our
3 questions.

4 Andrew, I am going to start with you. Chairwoman White
5 has told us that the SEC's ability to carry out enforcement
6 responsibilities and conduct investigations has been
7 significantly curtailed as a result of the Warshak decision.
8 But we have been told that the SEC has not provided any
9 examples of cases where access to electronic communications
10 has been cut off due to that decision or would be impacted
11 if the pending reform bills were enacted.

12 Can you provide any examples of the type of cases or
13 investigations that have been affected since that case
14 decision due to providers requiring a warrant when the
15 Government seeks electronic content in a civil
16 investigation?

17 Mr. Ceresney. Yes, Senator. Obviously, I cannot talk
18 about the details of ongoing investigations, but I can say
19 that there are number of investigations in which, if we were
20 exercising our authority under ECPA to obtain emails from
21 ISPs, we would do that in furtherance of the investigation,
22 for example, manipulation schemes, touting schemes, FCPA
23 cases where, if we had the authority, we would certainly do
24 that. I cannot necessarily say it would produce emails that
25 would dramatically further the investigation because right

1 now I am not able to know what it is, emails we would obtain
2 through that kind of process, but I can definitively say
3 that there are investigations that are ongoing, and there
4 were investigations even prior to the Warshak case where we
5 were exercising the authority that were significantly
6 advanced by obtaining ISP emails.

7 Chairman Grassley. Okay. Daniel, along those same
8 lines, in your written testimony you suggest that a warrant-
9 only requirement for obtaining electronic communications
10 from an Internet service provider "could create some
11 obstacles in future civil law enforcement cases..." Would
12 you provide us examples of the type of cases and situations
13 the FTC is concerned about that would create obstacles to
14 future civil law enforcement cases?

15 Mr. Salsburg. Of course, Senator. The types of cases
16 that we are talking about are those instances where the
17 target or the defendant is trying to be evasive, is not
18 responding to discovery or to our civil investigative
19 demands. So that is one class of cases where we cannot get
20 the information directly from the target.

21 The other class of cases are where the target is an
22 outright fraud, a fly-by-night scam, and we do not want to
23 contact them directly. You know, if we contact them
24 directly, they may flee; they may destroy evidence, destroy
25 records, and hide assets, and keep us from being able to get

1 money back for consumers.

2 Chairman Grassley. Okay. This would be to any or all
3 of you. There is a perception from the privacy and tech
4 community that what you are really asking for is a mechanism
5 that lacks judicial oversight and sidesteps the target of a
6 civil investigation without any notice or hearing. In fact,
7 the written testimony provided to us from Google states that
8 you are proposing to amend "ECPA so that agencies can
9 ultimately bypass the target of or even potential witnesses
10 in civil investigations."

11 For any or all of you, is this a fair characterization
12 of what you are really proposing?

13 Ms. Tyrangiel. Senator, no, it is not. We are asking
14 for a mechanism to allow courts to compel this information
15 from providers where necessary, and as has been mentioned,
16 this is information that we try to get from subscribers.
17 Where we cannot get it from subscribers, we really do need
18 it, and there are ways of protecting privacy and of ensuring
19 that there is appropriate processes of safeguard for civil
20 liberties and privacy.

21 Chairman Grassley. Andrew?

22 Mr. Ceresney. And I would just add that the mechanism
23 that we are proposing, which is a judicial proceeding where
24 we would make some showing, whatever the showing that
25 Congress dictates would be, we would give notice to the

1 subscriber and allow them to come in and offer objections.
2 And from our perspective, that is more protection than a
3 warrant proceeding where it is ex parte, where the
4 subscriber is not present.

5 Chairman Grassley. Do you have anything to add?

6 Mr. Salsburg. I would agree that the judicial
7 mechanism that we are proposing would require two things:
8 one is we would have to go to the subscriber first, and only
9 when we are unable to get the information from the
10 subscriber could we then go and seek a court order. So it
11 is two additional protections. We would have to first try
12 to get it from the subscriber, and then there would be the
13 judicial intervention.

14 Chairman Grassley. Senator Leahy.

15 Senator Leahy. Thank you, Mr. Chairman.

16 First off, we are putting things in the record, and
17 there is a great deal of consensus around the need to update
18 ECPA, and I ask consent that these letters be placed in the
19 record in support.

20 Chairman Grassley. Yes.

21 Senator Leahy. Thank you. They range from the Chamber
22 of Commerce, former FBI Director Sessions, Leadership
23 Conference on Civil Rights, and many others.

24

25 [The letters follow:]

1 / COMMITTEE INSERT

1 Senator Leahy. Ms. Tyrangiel, let me ask you a
2 question. The FBI now uses warrants when it seeks the
3 contents of email communications in criminal investigations,
4 regardless of the age of the email. Is that correct?

5 Ms. Tyrangiel. That is correct.

6 Senator Leahy. So this bill that Senator Lee and I
7 have would not change the FBI procedure in that regard?

8 Ms. Tyrangiel. The bill would not change the procedure
9 for criminal--obtaining disclosure through a third-party
10 provider of stored email, regardless of the age.

11 Senator Leahy. Thank you. So the privacy protection
12 is afforded to email or text messages. Should that change
13 if they are older than 6 months or if they have been opened?

14 Ms. Tyrangiel. No, we do not think there is a
15 principled reason to treat email differently--we do not
16 think there is a reason to treat email differently depending
17 on the age.

18 Senator Leahy. Mr. Ceresney?

19 Mr. Ceresney. No, I do not think that we see any
20 distinction there.

21 Senator Leahy. Mr. Salsburg?

22 Mr. Salsburg. We agree with that.

23 Senator Leahy. Thank you.

24 You know, we talked about United States v. Warshak. I
25 will ask the same question of both Mr. Ceresney and Mr.

1 Salsburg. Since that ruling, has the SEC or the FTC
2 obtained email content through a subpoena issued to a third-
3 party provider?

4 Mr. Ceresney. We have not, Senator Leahy, but we have
5 done so in an excess of caution, and I think in deference to
6 the reform discussions that have been ongoing in Congress.
7 Our view--

8 Senator Leahy. And in deference to a 5-year-old Sixth
9 Circuit case which has not been overturned?

10 Mr. Ceresney. No. Our view is actually that Warshak
11 does not deny us the authority to obtain emails through an
12 administrative subpoena. From our perspective, Warshak
13 involved a grand jury subpoena with no notice to the
14 subscriber. We always have given notice to subscribers, and
15 there is a long line of Supreme Court and other circuit
16 cases that say that an administrative subpoena with notice
17 to a subscriber complies with the Fourth Amendment.

18 Senator Leahy. Mr. Salsburg?

19 Mr. Salsburg. We have not sought email content from a
20 provider, either before the Warshak decision or since.

21 Senator Leahy. Okay. And you have affirmatively
22 sought a legislative solution or change from Congress in the
23 past 5 years?

24 Mr. Salsburg. No, we have not sought a solution until
25 now.

1 Mr. Ceresney. We have obviously offered over the last
2 few years to have ongoing discussions, and we have had
3 discussions with the Committee.

4 Senator Leahy. Have you made a proposal?

5 Mr. Ceresney. We have. We have had discussions back
6 and forth with various constituents.

7 Senator Leahy. Could you give me a copy of the
8 proposal you made? I do not seem to recall that.

9 Mr. Ceresney. We have had discussions with staff about
10 this issue over time.

11 Senator Leahy. Beginning 5 years ago, or just since
12 Senator Lee and I looked like we might actually get
13 something passed here?

14 Mr. Ceresney. No, I can only speak to the 2-1/2 years
15 I have been Director of Enforcement. We have had
16 discussions with the staff throughout that period of time.

17 Senator Leahy. And you have sent up a concrete
18 proposal?

19 Mr. Ceresney. We have been discussing proposals with
20 the staff for--

21 Senator Leahy. You have not sent up a concrete
22 proposal from your agency?

23 Mr. Ceresney. Well, our view is we want to be
24 responsive to proposals that Congress is providing, and so
25 to the extent that staff for particular Senators or

1 Congressmen have offered us what they are thinking about, we
2 have offered them our thoughts on those proposals.

3 Senator Leahy. Are you seeking wiretap authority for
4 your civil investigations?

5 Mr. Ceresney. No, we are not.

6 Senator Leahy. But you do want to be able to read
7 emails without a warrant?

8 Mr. Ceresney. What we are proposing, Senator, is some
9 sort of judicial proceeding that would find some sort of
10 standard, whether it be some sort of standard that would
11 allow us then to obtain emails with notice to the subscriber
12 as part of the proceeding so that the subscriber can raise
13 any concerns that they have.

14 Senator Leahy. What about listening to your targets'
15 phone calls?

16 Mr. Ceresney. No, we are not proposing that.

17 Senator Leahy. Would that not be more efficient, more
18 effective?

19 Mr. Ceresney. Senator, we are not seeking wiretap
20 authority. That is something that the criminal authorities
21 have that we do not. That is not something we are seeking.

22 Senator Leahy. All right. Ms. Tyrangiel, how many
23 Federal, State, and local agencies have civil regulatory
24 authority that allows them to issue subpoenas for records?

25 Ms. Tyrangiel. Thank you for that question. Certainly

1 at the Department of Justice, there are a number of civil
2 enforcement functions, including antitrust, tax,
3 environment, civil rights. Since Warshak, they have been
4 unable to get stored content from providers, and this has
5 hurt their investigations and inserted delay and made it
6 difficult in instances where they could not obtain
7 information from subscribers.

8 Senator Leahy. My time is up. I am going to have a
9 couple questions for the record on that.

10 [The questions of Senator Leahy follow:]

11 / COMMITTEE INSERT

1 Senator Leahy. Thank you, Mr. Chairman.

2 Chairman Grassley. Thank you, Senator Leahy.

3 Now, Senator Hatch. Let me read here it will be Hatch,
4 Whitehouse, Lee, who were here at the fall of the gavel.
5 And then it would be Perdue, and then I assume we would go
6 to the Democrat, Senator Franken, and then it would be
7 Cornyn, Flake, and Tillis, of those who are here now. I
8 guess Cornyn is not here, but, anyway, that is the way it
9 will be.

10 Senator Hatch?

11 Senator Hatch. Ms. Tyrangiel, in your written
12 testimony you stated that the Department had concerns about
13 legislative proposals aimed at safeguarding data stored
14 abroad from improper Government access. As you know, the
15 Electronic Communications Privacy Act is silent on the
16 privacy standard U.S. officials must satisfy in order to
17 access data stored abroad. And yet the Federal Government
18 has taken advantage of this statutory silence to apply its
19 own standard.

20 What is the legal basis for law enforcement agents to
21 use ECPA warrants to obtain data stored overseas?

22 Ms. Tyrangiel. Thank you for that question, Senator.
23 There is a longstanding legal framework that allows the
24 Government to serve compulsory legal process on United
25 States companies to require them to bring back information

1 that is stored abroad. And the concern with proposals that
2 would change that framework is that it would take away an
3 option that has long been available under that framework and
4 would replace it with international cooperation, which is
5 not an adequate solution because those agreements that--that
6 kind of cooperation does not exist everywhere. Only about
7 half the countries we have agreements with. And because
8 even when we can use those agreements, it takes a really
9 long time and can delay investigations in times when we
10 really need it to be fast.

11 Senator Hatch. Well, I do not agree with you on that
12 point, and that is why I introduced the LEADS Act, to
13 establish a legal framework for law enforcement to access
14 data stored abroad or overseas. My bill is trying to help
15 your efforts, and I would appreciate any suggestions you
16 have that might make it a more workable bill or that might
17 improve it or help you in your work.

18 Ms. Tyrangiel. We look forward to working with you.

19 Senator Hatch. Thank you. If Federal officials can
20 obtain emails stored anywhere in the world simply by serving
21 a warrant on a provider subject to U.S. process, nothing
22 stops governments in other countries, including China and
23 Russia, from seeking emails of Americans stored in the U.S.
24 from providers subject to Chinese and Russian process. In
25 fact, the lawyer who is litigating the Microsoft case on

1 behalf of the Government acknowledged last week that the
2 ability for a foreign government to require disclosures of a
3 U.S. provider "should be of some concern."

4 Now, are you concerned about the far-reaching or
5 reciprocal consequences of the Government's current position
6 on the extraterritorial reach of U.S. warrants?

7 Ms. Tyrangiel. Thank you for that question. This is a
8 challenging issue, one that the Department is actively
9 considering. Whatever the solution is, we do not think that
10 the solution should involve deciding conflicts of laws in a
11 way that always works against the United States.

12 Historically, courts have been able to weigh sovereignty
13 interests, the interests of U.S. victims, governmental
14 interests, and other factors in coming to decisions on these
15 issues, and the concern is any regime that would decide all
16 matters of conflicts of law against the U.S. in every case.

17 Senator Hatch. Well, the Mutual Legal Assistance
18 Treaty, or MLAT, process facilitates formal agreements for
19 sharing evidence between the United States and foreign
20 countries. Do you agree the process has proven slow and
21 cumbersome to use?

22 Ms. Tyrangiel. It certainly is slow and cumbersome for
23 us to get information from other countries, which is part of
24 our concern. In the incoming process for MLATs, we agree
25 that there needs to be progress made, and we are working on

1 progress, both technological and otherwise, and I know the
2 administration has requested resources in aid of that effort
3 to improve things further.

4 Senator Hatch. In your view, what can Congress do to
5 improve the process? And how does another country access
6 data stored here in the United States?

7 Ms. Tyrangiel. So, again, these are really challenging
8 issues, and we look forward to working with you on them.
9 One thing that is clear with the MLAT process is that it is
10 not a one-size-fits-all kind of issue, and people work
11 differently all around the world. And because it is so
12 complicated, it requires an approach that takes into account
13 the way that it is operating now, and we very much look
14 forward to working with you to streamline the process.

15 Senator Hatch. Well, I look forward to working with
16 you as well, and I hope we can streamline this process and
17 make it work not only for you but for businesses and others
18 as well.

19 Thank you.

20 Chairman Grassley. Senator Whitehouse.

21 Senator Whitehouse. Thank you, Chairman.

22 In evaluating this question of civil access to content
23 maintained by the service provider, I take a step back to
24 the question of a criminal warrant. A criminal warrant is
25 obtained by a Government official going before a Federal

1 judge on an ex parte basis and getting the judge's consent
2 to get access to the material involved. That protection is
3 there, as I understand it, because of the immense power that
4 criminal law enforcement gives to the Government, power of,
5 for instance, incarceration. We even have a Federal death
6 penalty. So from the very beginning, the Founders
7 constructed a process that limited arbitrary access to
8 information on the part of the Government when it had those
9 terrible powers in its hands.

10 Ms. Tyrangiel, does the Government have any such powers
11 with respect to civil enforcement?

12 Ms. Tyrangiel. It does not. Civil enforcement lacks
13 warrant authority.

14 Senator Whitehouse. And what you are proposing is
15 that, just like a warrant, the Government would have to go
16 before a Federal judge in order to get access to the data
17 for civil enforcement purposes.

18 Ms. Tyrangiel. There are a number of ways to do it,
19 but, yes, having a court be able to compel that evidence.

20 Senator Whitehouse. A court order would satisfy you?

21 Ms. Tyrangiel. Yes.

22 Senator Whitehouse. And in a number of circumstances,
23 your colleagues here on the panel have suggested that the
24 subject might actually be, the subscriber might actually be
25 notified first, or that there might be notice to the

1 subscriber, so it would not be an ex parte proceeding; it
2 would be a proceeding in which the individual whose privacy
3 interest was involved had every right to appear, correct?

4 Ms. Tyrangiel. That is correct.

5 Senator Whitehouse. All right. Now, what happens, Mr.
6 Salsburg, in the case that you talked about where, for a
7 variety of reasons, you do not want to reveal to the
8 misbehaving party that this investigation is under way
9 because they are likely to abscond or hide assets or destroy
10 evidence or whatever? Do you want some form of ex parte
11 process like a warrant provides where the civil agency could
12 say, look, these are extraordinary circumstances, this is
13 why we need access ex parte to this information, and try to
14 convince the judge of that?

15 Mr. Salsburg. We are not actually asking for that
16 authority.

17 Senator Whitehouse. So why are you talking about the--
18 why did you use that example of the importance of it?

19 Mr. Salsburg. Well, I suppose I conflated the
20 previously public content argument that we have, where we
21 would still want to be able to get the content from a
22 provider when we are talking about content where there is no
23 reasonable expectation of privacy.

24 Senator Whitehouse. Do any of you seek a proposal
25 under which the Government would be able to make a showing

1 that an ex parte provision is necessary and go forward
2 without notice to the subscriber?

3 Mr. Ceresney. We are not. From our perspective, in
4 fact, we typically will seek the email from the subscriber
5 first, and if we are not able to obtain or do not believe we
6 have obtained full emails, then we will go to the ISP.

7 Senator Whitehouse. So even though the Constitution
8 allows the warrant requirement that we are relying so much
9 on to be ex parte, you are not requesting that.

10 Mr. Ceresney. We are not. What we are looking for is
11 a limited ability to obtain ISP emails in appropriate cases
12 where we just cannot get them from--

13 Senator Whitehouse. Through a court order, from--

14 Mr. Ceresney. Through a court order.

15 Senator Whitehouse. --perhaps the very same judge who
16 you might have to go before to get the warrant.

17 Mr. Ceresney. The very same judge, and that is why I
18 say--

19 Senator Whitehouse. Only in this case, the party would
20 be present and have every right to defend their privacy
21 interests.

22 Mr. Ceresney. Exactly. And that is why I said in my
23 oral testimony and in my written statement that that
24 actually is more protection than a warrant provides.

25 Senator Whitehouse. It sure is. All right.

1 Thank you very much, Mr. Chairman--oh, may I ask--I
2 have a minute left before I yield back my time.

3 Just to be clear, I think Chairman Grassley asked you
4 this, but just in case it did not come through as clearly to
5 you as it did to me, I would be interested in looking back
6 at cases that have come to a conclusion and where there is a
7 public disclosure of the case, where you can take a look at
8 the case and say this piece of evidence actually helped make
9 that case and we got it because we were able to have access
10 through the service provider to that information--not an
11 ongoing case, which I know is a very delicate circumstance
12 for all of you, but closed cases, looking back, just so we
13 can see whether or not this has made a difference in real
14 life in the past.

15 And, with that, I will yield back my time, Mr.
16 Chairman. Thank you for holding this hearing.

17 Chairman Grassley. Thank you.

18 Now, Senator Lee.

19 Senator Lee. Thank you, Mr. Chairman, and thanks to
20 all of you for being here.

21 You know, updating the Electronic Communications
22 Privacy Act has been a priority of mine ever since I arrived
23 in the Senate. And now that I have been here for about 4-
24 1/2 years, I appreciate more fully how difficult it can be
25 to bring about a change of law that basically everyone

1 agrees on.

2 Now, the overwhelming majority of the American people--
3 and by "overwhelming majority," I mean 99.9 percent of
4 anyone you ask--can agree that the Government ought to have
5 a warrant before it goes after your email, the content of
6 your email.

7 Number two, the same number of people would agree, I
8 think by about the same ratio, that it ought not make any
9 difference whether that email is 179 days old or 181 days
10 old, whether or not the Government has to get a warrant.

11 And so, you know, this is a very simple principle that
12 ought not be all that difficult to legislate, but I have
13 been honored to work on this legislation, and I introduced
14 Senate bill 356, the ECPA Amendments Act, along with Ranking
15 Member Leahy, to bring our laws into conformity both with
16 expectations of members of the public and what seems to be
17 widely followed practice today.

18 To start out with, I want to ask each of you a simple
19 yes-or-no question. I want to ask you: Does your agency
20 believe that it should under normal circumstances--meaning
21 in the absence of a generally applicable, widely recognized
22 exception to the warrant requirement, should it be required
23 to get a warrant in order to get at the content of people's
24 emails, regardless of the age of the email? We will start
25 with you, Ms. Tyrangiel.

1 Ms. Tyrangiel. The Department has indicated that we do
2 not oppose a warrant requirement for our criminal entities
3 when they are obtaining information from a third-party
4 provider to the public, but note some concerns about that
5 rule where there is no warrant authority available like in
6 our civil investigations.

7 Senator Lee. Okay.

8 Mr. Ceresney. If I understood your question correctly,
9 the answer is no. We believe that a judicial proceeding, as
10 we have been discussing, that has notice to the subscriber
11 and allows the subscriber to object is an appropriate
12 mechanism for obtaining emails.

13 Senator Lee. Mr. Salsburg?

14 Mr. Salsburg. We agree with the SEC's position.

15 Senator Lee. Okay. So I do think that while there are
16 a few people in Washington, D.C., who can understand what
17 you are saying, I think the overwhelming majority of the
18 American people would be very disturbed to hear that that
19 question cannot be answered with a simple no, that the
20 Government should not be able to get at people's emails, the
21 content of their email, without a warrant.

22 Now, let me direct a question your way, Ms. Tyrangiel.
23 I am concerned that the Department of Justice, once it has
24 obtained emails, may use those emails for any investigation
25 related to the initial reason for the acquisition or not.

1 So if you obtained emails on a mere subpoena in a civil
2 investigation, what, if anything, would prevent those same
3 emails that you obtained without a warrant in the context of
4 a civil investigation with a subpoena, what would prevent
5 the Department from using that in a criminal prosecution?

6 Ms. Tyrangiel. So certainly it would not be acceptable
7 for things to be obtained on the civil side for the purposes
8 of trying to use it on the criminal side. When things are
9 in use, they should be done according to the authorities
10 that are available.

11 However, when criminal evidence becomes apparent, that
12 information can be shared, and we are not proposing a way to
13 get around the warrant requirement without any privacy
14 protections and that there should--there are ways of
15 protecting privacy both by standard and by process. And so
16 what we are talking about on the civil side is a process
17 protection.

18 Senator Lee. And what kinds of safeguards would the
19 DOJ propose in order to prevent a civil agency carveout from
20 being used to avoid the warrant requirement? You can
21 understand how that could easily be manipulated in order to
22 avoid the warrant requirement.

23 Ms. Tyrangiel. Thank you for that question. I do not
24 believe this instance is really any different than the other
25 sorts of evidence that can be obtained in other ways. These

1 are issues that exist as to all investigations. Prosecutors
2 and civil litigators and investigators are held to a
3 standard to obey the rules and hold to those rules and
4 follow the process that the law requires. But I am happy to
5 get back to you if there are further questions or to talk--
6 to answer further questions.

7 Senator Lee. Okay. Thank you. I see my time has
8 expired, Mr. Chairman.

9 Chairman Grassley. Thank you, Senator.

10 Now, Senator Franken.

11 Senator Franken. Well, since Senator Leahy asked me to
12 be here as Ranking Member, I have to be here. So can
13 Senator Blumenthal go next? Because I am forced to be here
14 next to you. I am required.

15 [Laughter.]

16 Chairman Grassley. Go ahead, Senator Blumenthal.

17 Senator Blumenthal. Thank you. I want to thank
18 Senator Franken for his courtesy.

19 I am curious, Mr. Salsburg. In your testimony you
20 expressed concern about what would happen if a customer
21 consents to having her service provider turn over emails,
22 but the service provider nonetheless refuses. Can you give
23 us some examples of how and when that might occur if a
24 customer says okay but the service provider says no? When
25 and how would that occur?

1 Mr. Salsburg. Sure. Let me give you two examples.

2 The first is, assuming that we are investigating a
3 business and the business is ready and willing to turn over
4 information to us, but it maintains it all in the cloud, and
5 the cost of that customer, that target getting the
6 information from the cloud provider is significant, where if
7 they were just to authorize us to go to the cloud service
8 provider and use our litigation support folks, they would
9 rather have that happen.

10 You know, is that going to happen all the time that a
11 target is willing to turn over its information en masse to
12 the Government? No. But if that scenario arises, the
13 Commission should be able to take that consent and use
14 compulsory process to get that information from the
15 provider.

16 The second scenario is the customer is a victim and the
17 victim no longer has access to the content of the claim that
18 has been made to them, and they want the Government to go
19 get it.

20 Senator Blumenthal. Have those two scenarios actually
21 occurred?

22 Mr. Salsburg. There have been a couple of instances
23 where this has occurred, but it is not common. And what we
24 are concerned about is as the move to cloud computing gets
25 more ingrained and gets further along, these scenarios may

1 happen more frequently.

2 Senator Blumenthal. Does the FTC have any recourse
3 against the target of a subpoena if that target fails to do
4 everything in his or her power to get emails from his
5 service provider and get the provider to turn them over?

6 Mr. Salsburg. It does. We can file a--if we are
7 talking about an investigative demand, we can file an
8 enforcement action. But at the end of the day, if the
9 customer refuses to turn the information over, we would have
10 no ability under the pending legislation to get that
11 information.

12 Senator Blumenthal. Under the pending legislation.

13 Mr. Salsburg. Right.

14 Senator Blumenthal. Under which?

15 Mr. Salsburg. Under the--

16 Senator Blumenthal. 356?

17 Mr. Salsburg. 356, yeah.

18 Senator Blumenthal. Okay. So that is a suggestion
19 that you have for improving it.

20 Mr. Salsburg. Yes. And, interestingly, the provision
21 of ECPA that authorizes a provider to voluntarily provide
22 information authorizes it to turn over the content with
23 consent voluntarily to the Government, and we just want to
24 make sure that there is a parallel provision that allows the
25 Government to compel it in those circumstances.

1 Senator Blumenthal. If the target of an investigation
2 has intentionally used an Internet provider that will not
3 cooperate with the FTC so that target can pretend to consent
4 but then, in effect, use the refusal of the Internet
5 provider as the barrier, is there anything the FTC can do to
6 penalize the target? If you understand my question.

7 Mr. Salsburg. Yes. You know, we can seek to compel if
8 we are talking about an investigative demand, but ultimately
9 we do not have the authority to penalize anybody.

10 Senator Blumenthal. Well, I welcome your suggestions
11 for improving this legislation. As you know, I am one of
12 the original cosponsors of S. 356. I think it is important
13 to strike that balance between privacy and law enforcement,
14 having been in law enforcement myself, having been a strong
15 supporter of the work that all three of your agencies do,
16 and very much welcome your suggestions here and any other
17 thoughts that you may have.

18 Thank you, Mr. Chairman.

19 Chairman Grassley. Senator Perdue?

20 Senator Perdue. Thank you, Mr. Chairman, and thanks to
21 the witnesses for your time today.

22 Obviously, this is--we have had similar conversations
23 where we are trying to balance privacy and enforcement. It
24 is ongoing, and I applaud your efforts and your leadership
25 in that. I look forward to debating both ECPA and the LEADS

1 Act, and I want to applaud the Ranking Member and Senator
2 Lee for their hard work on these bills.

3 Ms. Tyrangiel, I have a quick question related to
4 LEADS. As we know, and I think you have just explained,
5 LEADS would create a rule that Government may use ECPA
6 warrants to obtain content data stored outside the U.S., but
7 only if the account holder is a U.S. person. In all other
8 cases involving content data stored abroad, it would require
9 the Government to utilize the MLAT process, as I understand
10 it.

11 I know that DOJ has concerns about the LEADS Act. What
12 is your view on the provisions of the bill that seek to
13 improve and streamline the MLAT process?

14 Ms. Tyrangiel. Thank you for that question. Improving
15 the MLAT process on an incoming basis, which is what that
16 proposal is talking about, is difficult and complicated, and
17 we very much look forward to working with the Committee on
18 that. We do think it is not a one-size-fits-all kind of
19 solution, and having provisions that apply, for instance, to
20 require sort of online intake when not all countries
21 actually use government email to send in their requests is
22 the sort of thing that makes this hard. So we very much
23 look forward to working with you to address those issues.

24 Senator Perdue. Can you explain the DOJ's concerns
25 that I think DOJ has expressed regarding the effect of the

1 LEADS Act on domestic investigations, particularly those
2 involving a non-citizen who is physically in the U.S.?

3 Ms. Tyrangiel. Thank you. The Department would be
4 concerned with any proposal that would unilaterally take
5 away a tool that we have in order to be able to obtain
6 information about a U.S. crime affecting U.S. victims that
7 historically has been in place for a long time and replace
8 it with something that would take a really long time through
9 international cooperation alone. And proposals that would
10 also make it more difficult to get information about non-
11 U.S. persons committing crimes in the U.S. than it would
12 U.S. persons is also a concern for us.

13 Senator Perdue. I see. Mr. Ceresney and Mr. Salsburg,
14 one last quick question. I want to go to the subpoena issue
15 that was raised just a minute ago about your agency's
16 ability to enforce subpoenas directly on the target of a
17 civil enforcement action. I ask that particularly because
18 of the Federal court decisions holding that an individual
19 can be required to comply with a subpoena to produce content
20 data that is being maintained by a service provider.

21 Can you give me your views and let us clarify that just
22 a little bit further, if you do not mind? Mr. Ceresney?

23 Mr. Ceresney. Sure. Well, our subpoenas are not self-
24 executing, so, in other words, if somebody objects to our
25 subpoena, we need to go to court and obtain a court order

1 compelling production of the materials. That person in that
2 proceeding can raise whatever objections they have, whether
3 it be privilege or other relevancy objections or the like.
4 And the case law essentially says that if we show a proper
5 purpose and if the subpoena is properly tailored, it will be
6 upheld. And so in those circumstances, we can obtain the
7 email from the subscriber, but the problem obviously, as we
8 have been talking about, is the subscriber will often not
9 provide you with full email because they are incentivized
10 not to. And if they know we cannot obtain the email through
11 the ISP, that further incentivizes them not to provide us
12 with full email.

13 Senator Perdue. What is your actual experience there
14 of targets who actually do provide that information versus
15 the ones you have to go get the warrant?

16 Mr. Ceresney. When we have to get the warrant or when
17 we have to--

18 Senator Perdue. Well, when you have to go to the
19 second step of actually trying to get the information.

20 Mr. Ceresney. Yeah, well, we have frequently brought
21 subpoena enforcement actions. Obviously, in many cases we
22 make a judgment. There are resource constraints about
23 bringing subpoena enforcement actions, and obviously, we
24 make a judgment about whether to compel in a particular
25 case.

1 I will say that our experience is that in certain cases
2 subscribers provide full emails; in others, they don't. And
3 that becomes clear because, as you subpoena others who were
4 involved in the misconduct, you sometimes find that the
5 other people supply you with emails that the original
6 subscriber did not, and that tells you that the original
7 production was not sufficient.

8 Senator Perdue. Mr. Salsburg?

9 Mr. Salsburg. We have a similar process to the SEC
10 where our civil investigative demands are not self-
11 executing. We do need to go to a court to enforce them as
12 well.

13 In our experience, I think most targets usually comply
14 with our CIDs. If they do not, we have to them make a
15 resource judgment call. Is it worthwhile to pursue an
16 enforcement action which is pretty lengthy and may not
17 result in us being able to get recourse for consumers
18 quickly? Or do we forgo the information and try to find the
19 necessary information in another way?

20 Senator Perdue. Okay. Thank you.

21 Thank you, Mr. Chairman.

22 Chairman Grassley. Senator Franken.

23 Senator Franken. Thank you, Mr. Chairman.

24 Mr. Salsburg, the FTC plays a key role in protecting
25 Americans' privacy, and Americans understandably care deeply

1 about the privacy of their emails and other online
2 documents. Since the Warshak decision, their expectations
3 have largely been met, and the ECPA Amendments Act would
4 ensure that those expectations continue to be met. And I
5 applaud Senators Lee and Leahy for their efforts--I guess
6 more Senator Leahy because he is my Ranking Member.

7 [Laughter.]

8 Senator Franken. So I do find, Mr. Salsburg, the final
9 portion of your testimony a little surprising. I did not
10 expect to hear the FTC's Bureau of Consumer Protection
11 suggesting that the ECPA Amendments Act be significantly
12 rewritten to give FTC broad authority to obtain via simple
13 court order Americans' email content from third-party
14 service providers. And then this morning we received
15 Commissioner Brill's statement expressing her concern about
16 this proposal. Commissioner Brill notes that it is
17 "exceedingly rare" that it would be useful for the FTC to
18 seek content through ECPA, and she highlights the cost for
19 Americans' privacy as well as the question of
20 constitutionality or patient unconstitutionality of
21 obtaining content with just such a court order--or with just
22 a court order.

23 I realize your oral presentation today reflects only
24 your views, but I am interested in your view and data that
25 you may have. Setting aside potential constitutional

1 concerns for the moment, do you have any data, any case
2 statistics to support your claim that a new expansion of FTC
3 authority to obtain mail content is needed?

4 Mr. Salsburg. Let me first note that we have not
5 sought email content in the past, and the question is
6 whether the economy is changing in a way, with data moving
7 to the cloud computing, that we can see it being foreseeable
8 in the future. I do not have any empirical evidence of
9 this, but I think one of the major drivers of ECPA reform is
10 this very notion that data is being kept in the cloud with
11 third-party service providers and no longer being maintained
12 locally on people's computers.

13 Senator Franken. Okay. Thank you. I am sorry I was
14 not here for the beginning, so is it "Ceresney"?

15 Mr. Ceresney. Yes.

16 Senator Franken. Very good--to me. Under ECPA, as it
17 was written in 1986, subpoenas could be used to compel a
18 third-party provider to disclose the contents of a
19 customer's emails if the emails were relatively old, more
20 than 180 days old. Now courts have taken issue with that,
21 and personally I think that is not what the American people
22 expect when it comes to the privacy of their emails. We
23 have been discussing that.

24 But if I am understanding your testimony correctly, you
25 are not satisfied with even the ECPA standard. You are

1 looking for new and broad authority for Federal regulatory
2 agencies like SEC and IRS to be able to obtain content
3 without a warrant, without regard to the age of the
4 information.

5 In the last 5 years, has the SEC sought to challenge
6 Warshak or to take action against providers who refuse to
7 comply with requests because of Warshak?

8 Mr. Ceresney. Senator, we have not, in deference to
9 the ongoing discussions in Congress about ECPA reform. But
10 what I would say is what we are seeking is actually more
11 protections than in the current ECPA; that is, the current
12 ECPA allows an administrative subpoena with notice to the
13 subscriber. What we are proposing is some sort of judicial
14 proceeding where we would obtain a court order--and I think
15 you use the term "just a court order," but a court order is
16 essentially what a warrant is, which is a judge signing off
17 on an order that allows us to obtain email, and in our case
18 what we are proposing is with notice to the subscriber so
19 that the subscriber, unlike a warrant, which is ex parte,
20 the subscriber could come in and assert any objections that
21 they have.

22 So I think what we are proposing is actually more
23 protection, first of all, than in the current statute and,
24 second, than in a warrant.

25 Senator Franken. So you take issue with my saying

1 "just a court order"?

2 Mr. Ceresney. Yes, I do, with all due respect.

3 Senator Franken. I appreciate the respect. Thank you.

4 Thank you, Mr. Chairman.

5 Chairman Grassley. Thank you, Senator Franken.

6 Senator Tillis?

7 Senator Tillis. Thank you, Mr. Chair and Mr. Acting
8 Ranking Member.

9 Mr. Chair, I also want to wish you a happy birthday in
10 advance. I think you are celebrating maybe the 32nd
11 anniversary of your 50th birthday tomorrow.

12 [Laughter.]

13 Senator Franken. That would make you 82, I think.

14 Senator Tillis. Now that I am 55, I started
15 celebrating anniversaries about 5 years ago.

16 I want to ask a question that may also be appropriate
17 for the second panel. I have got to go back to the Armed
18 Services Committee, so I will start the discussion here. I
19 am concerned with your efforts when it involves an ISP that
20 is not within U.S. jurisdiction and efforts that we would
21 have here to strengthen our ability to get to information
22 for U.S.-domiciled ISPs and the potential risks that that
23 could have for people who may intend to use this for the
24 kinds of purposes that you are going after; some may or may
25 not be.

1 What risks do we have going beyond just the 180-day
2 retention requirement, dealing with that, and clarifying the
3 obligations of the ISPs with respect to their warrant
4 requirements, what risks do we have of just having the
5 snakes go to another pasture and still be able to do what
6 they want to accomplish or still be able to fall under that
7 veil, and then put our ISPs at risk? I will open that up to
8 the panel. We will start down there.

9 Ms. Tyrangiel. Thank you for that question. When
10 there are providers that are doing business in the U.S.,
11 historically the courts have exercised jurisdiction over
12 those individuals, and--

13 Senator Tillis. What is the variability if you go
14 outside, or what has your experience been?

15 Ms. Tyrangiel. Well, in order to be able to get
16 something, there needs to be a basis for jurisdiction. And
17 so one of the things that concerns us about proposals that
18 talk about data stored abroad is making that data where
19 there are people even in the U.S. unable to use traditional
20 legal process to compel that information that they may store
21 elsewhere to come back to the United States.

22 Mr. Salsburg. This is a very challenging question, and
23 the Commission has not taken any position on the LEADS Act,
24 and I think it is fair to say that we would have
25 difficulties on the civil side, as the law is now, if we

1 were trying to compel information from a foreign ISP that
2 did not have presence in the United States.

3 Senator Tillis. So, again--and I do want you to
4 respond--a concern that I have is making sure that whatever
5 we do, as long as there is some other place on the globe,
6 you know, the Internet infrastructure is a global
7 infrastructure subject to several different jurisdictions,
8 how we balance policy to make sure that we are not just
9 tying the hands of businesses here to the benefit and to
10 your detriment to ISPs abroad, and, Mr. Ceresney, we will
11 let you comment.

12 Mr. Ceresney. I would just say we share some of the
13 same concerns that the Department of Justice has about the
14 LEADS Act. And, obviously, it is a thorny issue and one
15 that needs to be worked carefully.

16 Senator Tillis. Mr. Ceresney, I think you mentioned--
17 it may have been in your opening comments; I apologize for
18 not being here for it--that subpoenas frequently fall short
19 of getting the evidence they want because oftentimes the
20 targets have either deleted the information or they
21 absconded. What is at least working through Congress right
22 now that you think helps you address that issue? Or what
23 kinds of things do we have to look at to help you have that
24 tool available?

25 Mr. Ceresney. Yes, well, what we are seeking is some

1 limited authority to obtain, in circumstances like the ones
2 that you just cited where individuals have deleted emails or
3 otherwise not produced to us, some ability to obtain those
4 emails from the ISPs, and what we have proposed is some sort
5 of court order under some standard that we would need to
6 meet, with notice to the subscribers so that they could come
7 in and object. And that is the limited authority that we
8 are seeking here, and the idea is in circumstances like the
9 one that you have just suggested where the individual has
10 deleted the emails, we are able to obtain it. And what that
11 would also do is incentivize people who are producing emails
12 pursuant to our subpoenas to comply fully, because if they
13 know that we can go to the ISP, it further incentivizes them
14 to provide us with their full email.

15 Senator Tillis. Thank you. And because I have only
16 got 25 seconds, I will just make a comment. I know that, on
17 the one hand, we want to provide you all and the next panel,
18 which will have law enforcement on it, with all the tools
19 that you need to get after people that may be doing things
20 that we do not want them to do.

21 On the other hand, we are talking about extending some
22 of these capabilities to agencies who right now, such as the
23 IRS--I do not think that was mentioned, but I think that
24 would extend to agencies like the IRS that give us some
25 pause to give them more capabilities than they already have.

1 So we have got to work on making sure that we have got the
2 right kinds of controls in place as we move forward with the
3 policy. Thank you all for being here.

4 Thank you, Mr. Chair.

5 Chairman Grassley. Senator Sessions.

6 Senator Sessions. Thank you, Chairman Grassley, for
7 your leadership on this and for asking the appropriate
8 questions and having an opportunity to discuss this. It is
9 a very big issue. Those of us who have been involved in law
10 enforcement for a long time are very well aware of what
11 sounds like some good, theoretical idea can have a major and
12 detrimental impact on the ability of the people of the
13 United States to have order, to avoid multiple frauds and
14 thefts and computer abuses and violations of their privacy,
15 and things of that kind. And I had ordered a publication
16 not long ago, and within a few weeks, I got I do not know
17 how many more selling me different kinds of publications of
18 a similar nature. So somebody is sharing information all
19 over. President Obama was widely congratulated for his
20 brilliant ability to target voters because they knew all
21 kinds of things about him, where they went fishing, all
22 these things somehow are available to private sectors,
23 political candidates, and we have to be sure that we are not
24 placing too much of a burden on law enforcement as they try
25 to do their duty to protection us from fraudsters and sex

1 abuse and child kidnappers and terrorists. I just really
2 think we have got to be careful about it. So I am glad that
3 the Chairman is looking at this and we are asking it.

4 The law enforcement that I have talked to indicate that
5 they have certain problems that we ought to deal with in the
6 legislation. One is that there is often very long delays
7 between the issue of a request to subpoena or an order to
8 the actual production of the documents.

9 Two, we ought to consider what happens if you have
10 erasure of these documents within hours even, or a few days.
11 Is that appropriate? We do not allow that in phone company
12 records, as I understand it.

13 And, third, I think it is critical--anybody who has
14 been involved in law enforcement, I can imagine in a
15 terrorist investigation particularly, you have got to be
16 able to effectively not tell the suspect that you are on to
17 him and have somebody call him and say, "The FBI just
18 subpoenaed your toll records," and, boom, they flee the
19 country or they hide other evidence that may be available.
20 So I just think those are law enforcement requests that need
21 to be considered.

22 Ms. Tyrangiel, so you can issue a subpoena for a
23 telephone toll record that has the person's name, address,
24 the link to their phone calls, the numbers that they called,
25 without any content. You can get that with a subpoena. Is

1 that correct?

2 Ms. Tyrangiel. Yes, that is correct.

3 Senator Sessions. And, actually, DEA can get it with
4 an administrative subpoena, and so can the IRS, without even
5 asking a prosecutor's approval. Prosecutors issue them
6 routinely also.

7 Well, what about getting an email address? It seems to
8 me that is quite a huge difference between just getting who
9 the person has been emailing, just like you want to know who
10 they called on a telephone, as opposed to the contents of
11 that email. Can that be obtained? And why should we
12 enhance significantly the ability to get that information?

13 Ms. Tyrangiel. Thank you for that question. The
14 standard is currently different. As I note in my SFR, the
15 Department does support equalizing those standards and
16 bringing them in so that you can actually use the same
17 standard that we have been using for traditional
18 telecommunications like telephone records to obtain the to-
19 from material as well.

20 Senator Sessions. Well, that is a huge thing in a lot
21 of investigations. Somebody says, "I never met this
22 person." Then they have got 50 emails to them or 25 phone
23 calls. "I did not talk to them on the day of the killing,"
24 and then there are 25 phone calls that day. This is hugely
25 important in actually protecting the American people from

1 criminals.

2 Then you have got the standard for content. Mr.
3 Ceresney mentioned that a court order is not much different
4 from a search warrant. So you have a little less standard
5 to get the older email contents. Is that correct? Is that
6 email contents you first get through the 120 days and older?

7 Mr. Ceresney. Under the current statute, for more than
8 180 days, we can obtain them through an administrative
9 subpoena with notice to the subscriber. But as I have said,
10 in terms of an amendment to the statute, what we would
11 support is some sort of judicial proceeding with notice to
12 the subscriber that allows us to obtain those emails,
13 contents.

14 Senator Sessions. And you can request the
15 confidentiality and no notice?

16 Mr. Ceresney. We are not seeking that authority to
17 obtain them with no notice. In fact, our general practice
18 is to first seek them from the subscriber, and if we do not
19 obtain emails, then to go to this mechanism. We recognize
20 there are important privacy interests here, and we are
21 trying to accommodate those while at the same time
22 preserving some ability for us to obtain in appropriate
23 circumstances the contents of emails.

24 Senator Sessions. My time is up. I really think we
25 have got to be careful about not having an ability to

1 protect against disclosure to the person, because I do not--
2 that is not true in other areas, that you can get a non-
3 disclosure order, and it can be critical--if you are
4 investigating a terrorist and they know you are on to them,
5 this could be a life-and-death issue.

6 Thank you.

7 Chairman Grassley. I thank this panel. I appreciate
8 it very much, and we will probably be in touch with you with
9 some follow-up questions.

1 Chairman Grassley. I would like to call the second
2 panel now, and while they are coming, if I can have your
3 attention, I want to introduce them to be efficient.

4 Richard Littlehale is Assistant Special Agent in
5 Charge, Tennessee Bureau of Investigation's Technical
6 Services Unit. Special Agent Littlehale is responsible for
7 coordinating the use of a wide range of technology in
8 support of law enforcement operations, including using
9 communication records in support of criminal investigations.
10 He testifies on behalf of the Association of State Criminal
11 Investigative Agencies. He received his bachelor's degree
12 from Bowdoin College and his law degree from Vanderbilt.

13 Second is Richard Salgado. He serves as Google's
14 director of law enforcement and information security.
15 Before working at Google, Mr. Salgado worked at Yahoo! and
16 prior to that served as special counsel in the Computer
17 Crime and Intellectual Property Section at DOJ. He has also
18 been a law professor at Stanford, Georgetown, and George
19 Mason. He received his undergraduate degree from the
20 University of New Mexico and law degree from Yale.

21 Next is Chris Calabrese, who is vice president of
22 policy for the Center for Democracy & Technology. Before
23 joining CDT, he worked as legislative counsel, American
24 Civil Liberties Union, Washington office. Before that, he
25 was legal counsel to Massachusetts Senate Majority Leader.

1 Mr. Calabrese graduated from Harvard and has a law degree
2 from Georgetown.

3 Finally, Victoria Espinel is president and CEO of BSA |
4 The Software Alliance, which advocates on behalf of software
5 industry before governments. She previously served for over
6 a decade in the White House under both Republican and
7 Democrat administrations, including being nominated to be
8 the first U.S. Intellectual Property Enforcement
9 Coordinator. She graduated from Georgetown School of
10 Foreign Service, has an LLM from the London School of
11 Economics, and a law degree from Georgetown.

12 I want to thank all of you for appearing, and let us do
13 it in the order that you are seated there left to right, my
14 left to right.

1 STATEMENT OF RICHARD LITTLEHALE, ASSISTANT SPECIAL
2 AGENT IN CHARGE, TECHNICAL SERVICES UNIT,
3 TENNESSEE BUREAU OF INVESTIGATION, NASHVILLE,
4 TENNESSEE

5 Mr. Littlehale. Chairman Grassley, Ranking Member
6 Leahy, Senator Franken, and members of the Committee, thank
7 you for inviting me to testify. I am a technical
8 investigation in Tennessee, and I serve on the Technology
9 Committee of the Association of State Criminal Investigative
10 Agencies. I am pleased to speak on behalf of the State and
11 local enforcement officers who work the majority of
12 investigations in this country and to share a criminal
13 investigator's perspective on the challenges that law
14 enforcement faces when working today's digital crime scenes.

15 The challenge of lawful access to electronic evidence
16 is top of mind every day for those of us in the trenches,
17 and while we agree that the law should be updated, any
18 effort to reform ECPA should also reflect its twofold aim of
19 protecting privacy and assuring law enforcement's ability to
20 obtain digital evidence when lawfully authorized to do so.

21 I have three points for your consideration this
22 morning.

23 First, we have some concerns about the pending
24 legislation, Senate bill 356. It might well be time to
25 protect additional stored content with a probable cause

1 standard, but this bill creates greater protection for
2 stored digital content than for a letter in someone's house.
3 Bringing ECPA into balance should put the physical and
4 digital worlds on the same plane, not favor digital evidence
5 over physical evidence.

6 The notice provisions in the bill also seem one-sided.
7 It is hard for investigators to understand why there are no
8 requirements for how quickly service providers must respond
9 to our legal demands for evidence, but we should be required
10 to notify customers that their records have been obtained as
11 quickly as 3 to 10 days from service of process. We urge
12 the Committee to carefully balance the need for notification
13 against the resource burden it places on us. Time spent
14 complying with arbitrary timelines for notice means less
15 time investigating crimes in an era where digital evidence
16 is a factor in most investigations.

17 We also have grave concerns about challenges that we
18 have been very vocal about and which the legislation does
19 not address. Whatever legal standard Congress decides to
20 impose for Government access to electronic content, the
21 public has a powerful interest in law enforcement's ability
22 to actually get that information once we comply with the
23 law.

24 The reality is that legal barriers are not the only
25 barriers to obtaining communications records. Non-technical

1 barriers and lack of a consistent legal framework governing
2 service provider response slow our efforts as much or more
3 than a change in the standard of proof. I urge you to
4 ensure that whatever standard of proof you decide is
5 appropriate, you also ensure that law enforcement can access
6 the evidence we need reliably and quickly. There is no
7 requirement in ECPA or in the bill before the Committee
8 today imposing any structure on how service providers
9 respond to our legal demands. Some respond quickly; others
10 do not. This is clearly problematic in emergencies, and it
11 also can prevent us from efficiently processing large
12 volumes of leads. Consider a pool of cyber tips from the
13 National Center for Missing and Exploited Children that
14 might contain clues to the location of a child being
15 victimized or pages and pages of online ads that could hide
16 sex-trafficking victims. There may well be an emergency in
17 there somewhere, but we cannot know about it until we get
18 routine response back from the service providers. Speed is
19 important in all investigations. A requirement for
20 automated exchange of legal process and response from
21 service providers should be considered. Not only would this
22 help speed access to evidence, it could provide a great deal
23 of transparency around Government entities' access to
24 records, companies, law enforcement, and Congress.

25 Third, law governing access to emergency records should

1 be revised. Everyone agrees that law enforcement should
2 have rapid access to communications evidence in a life-
3 threatening energy, but that is not always the reality. The
4 emergency provision in today's ECPA is voluntary for the
5 providers, not mandatory. Even when emergency access is
6 granted, there is no guarantee we will get the records
7 immediately. In some cases, we cannot even get someone on
8 the phone, and in other cases, the provider has chosen never
9 to provide evidence in the absence of legal process, no
10 matter the circumstances. Neither ECPA nor the reform bill
11 fix this issue.

12 In an effort to better inform the Committee, I
13 solicited feedback on these non-technical barriers from a
14 wide range of law enforcement agencies, specialties, and
15 investigative focuses. The replies underscored the
16 frustrations of investigators regarding routine turnaround
17 times from some providers that are measured in months, the
18 inability to speak to a human being about a case in a timely
19 manner, and uneven access to records and emergencies. They
20 talked about service providers who routinely pre-litigate
21 the legal process instead of leaving that to the courts or
22 who return legal documents without complying because the
23 demand failed to use the specific terms that the provider
24 prefers, regardless of whether or not those terms are
25 legally required.

1 We appreciate the current bill's requirement for GAO to
2 look at those issues, and we hope they find a way to tell
3 our stories. These are the day-to-day realities of
4 professionals working the digital crime scene. The public
5 never heard about these things, but those of us who spend
6 our days and many of our nights gathering digital evidence
7 to find criminals and investigate their crimes need Congress
8 to understand and think about the implications and possible
9 solutions.

10 In closing, I want to reemphasize how important both
11 aspects of ECPA are to our Nation's criminal investigators.
12 We are well aware of ECPA's role in balancing privacy and
13 public safety. We also depend on it as a critical tool and
14 set of rules that guides how we obtain the digital evidence
15 that is a key to an ever-increasing number of cases. We
16 urge the Committee to balance both these ECPA bills as we
17 all work to get ECPA reform right for the 21st century.

18 Thank you for having me, and I look forward to your
19 questions.

20 [The prepared statement of Mr. Littlehale follows:]

1 Chairman Grassley. Thank you.

2 Mr. Salgado?

1 STATEMENT OF RICHARD SALGADO, DIRECTOR, LAW
2 ENFORCEMENT AND INFORMATION SECURITY, GOOGLE,
3 INC., MOUNTAIN VIEW, CALIFORNIA

4 Mr. Salgado. Chairman Grassley, Ranking Member Leahy,
5 and members of the Committee, thank you for the opportunity
6 to appear before you today. My name is Richard Salgado. As
7 director for law enforcement and information security for
8 Google, I oversee the company's compliance with Government
9 requests for users' data, including requests made to
10 pursuant to the Electronic Communications Privacy Act of
11 1986, otherwise known as ECPA. In the past, I have worked
12 on ECPA issues as senior counsel in the Computer Crime and
13 Intellectual Property Section in the Department of Justice.

14 Google strongly supports S. 356, the ECPA Amendments
15 Act of 2015, which currently has 23 cosponsors. The House
16 companion measure, the Email Privacy Act, now has 292
17 cosponsors, more than any other bill that is pending in
18 Congress. It is undeniable, it is unsurprising that there
19 is strong interest in aligning ECPA with the Fourth
20 Amendment and users' reasonable expectations of privacy.

21 The original disclosure rules set out in ECPA back in
22 1986 were foresighted given the technology that existed at
23 the time. In 2015, however, those rules no longer make any
24 sense. Users expect, as they should, that the documents
25 they store online have the same Fourth Amendment protections

1 as they do when the Government wants to enter the home to
2 seize the documents stored in a desk drawer. There is no
3 compelling policy, there is no compelling legal rationale
4 for there to be different rules.

5 In 2010, the Sixth Circuit opined in United States v.
6 Warshak that ECPA violates the Fourth Amendment to the
7 extent that it does not require law enforcement to obtain a
8 warrant for email content. In doing so, the Sixth Circuit
9 effectively struck down ECPA's 180-day rule and the
10 distinction between opened and unopened emails as
11 irreconcilable with the protections afforded by the Fourth
12 Amendment. Google believes the Sixth Circuit's
13 interpretation in Warshak is correct, and we require a
14 search warrant in all instances when law enforcement seeks
15 to compel us to disclose the contents of Gmail accounts and
16 other Google services. Warshak lays bare the constitutional
17 infirmities with the statute and underscores the importance
18 of updating ECPA to ensure that a warrant is uniformly
19 required when governmental entities seek to compel third-
20 party service providers to produce the content of electronic
21 communications.

22 Warshak is effectively the law of the land today. It
23 is observed by governmental entities and companies alike.
24 In many ways, S. 356 is a modest codification of the status
25 quo and the implementation of the Sixth Circuit's conclusion

1 in Warshak.

2 Between the last time I testified in support of
3 updating ECPA in March of 2013 and now, the Supreme Court
4 issued a landmark decision in Riley v. California, where it
5 unanimously held that generally officers must obtain a
6 warrant before searching the contents of a cell phone
7 incident to an arrest. Chief Justice Roberts noted that a
8 regime with various exceptions and carveouts "contravenes
9 our general preference to provide clear guidance to law
10 enforcement through categorical rules."

11 To reinforce the constitutional imperative for clear
12 rules in this area, Chief Justice Roberts concluded his
13 opinion with unambiguous direction to law enforcement. He
14 wrote: "The fact that technology now allows an individual
15 to carry such information in his hand does not make the
16 information any less worthy of the protection for which the
17 Founders fought. Our answer to the question of what police
18 must do before searching a cell phone seized incident to
19 arrest is accordingly simple--get a warrant."

20 Notably, this Committee is being asked by some today to
21 jettison precisely the type of categorical rules that the
22 Supreme Court held were imperative in Riley. Doing so would
23 undermine users' reasonable expectations of privacy and
24 encroach upon the core privacy protections afforded by the
25 Fourth Amendment. We urge the Committee to reject such

1 please and to codify the bright-line, warrant-for-content
2 standard that is reflected in the bill sponsored by Senators
3 Lee and Leahy.

4 ECPA no longer reflects users' reasonable expectations
5 of privacy and no longer comports with the Fourth Amendment.
6 S. 356 represents an overdue update to ECPA that would
7 ensure electronic communications content is treated in a
8 manner commensurate with other papers and effects that are
9 protecting by the Fourth Amendment. It is long past time
10 for Congress to pass a clean version of S. 356.

11 Thank you for your time and consideration, and I would
12 be happy to answer any questions you have.

13 [The prepared statement of Mr. Salgado follows:]

1 Chairman Grassley. Mr. Calabrese?

1 STATEMENT OF CHRIS CALABRESE, VICE PRESIDENT,
2 POLICY CENTER FOR DEMOCRACY & TECHNOLOGY,
3 WASHINGTON, D.C.

4 Mr. Calabrese. Thank you, Chairman Grassley, Ranking
5 Member Leahy, Ranking Member Franken, and members of the
6 Committee. Thank you for the opportunity to testify on
7 behalf of the Center for Democracy & Technology. CDT is a
8 nonpartisan, nonprofit policy advocacy organization
9 dedicated to protecting civil liberties and human rights,
10 including privacy, free speech, and access to information.
11 We applaud the Committee for holding a hearing on the
12 Electronic Communications Privacy Act and urge the Committee
13 to speedily approve S. 356, Senator Lee and Leahy's
14 Electronic Communications Privacy Amendments Act.

15 Every day, whistleblowers reach out to journalists--and
16 members of this Committee--advocates plan protests against
17 injustice, and ordinary citizens complain about their
18 Government. All of these activities are crucial to our
19 democracy. They also all rely on our long-held
20 constitutional guarantee of private communications, secure
21 from arbitrary access by the Government. This is true
22 whether the communication happens in the form of a letter, a
23 phone call, or, increasingly, an email, text message, or
24 over a social network. But as our technology has changed,
25 the legal underpinnings that protect our privacy have not

1 kept up.

2 When ECPA was enacted in 1986, it relied on balancing
3 three policy pillars: individual privacy, the legitimate
4 needs of law enforcement, and support for innovation.
5 Changes in technology have eroded this balance. The
6 reliance on trusted third parties for long-term storage of
7 our communications have left those communications with
8 limited statutory protection. This void has created legal
9 uncertainty for cloud computing, one of the major business
10 innovations of the 21st century and one at which U.S.
11 companies excel.

12 At the same time, information accessible to the
13 Government has increased dramatically. Emails and text
14 messages provide invaluable leads, insight into criminal
15 activities and plans, and demonstrate motive and intent.
16 Most, if not all, of this information would not have been
17 available in 1986. In combination with the vast new stores
18 of meta data, it is clear that for law enforcement this is a
19 golden age of surveillance.

20 In the face of an outdated statute, courts have acted,
21 recognizing in cases like U.S. v. Warshak that people have a
22 reasonable expectation of privacy in their email and at the
23 same time invalidating key parts of ECPA. But that
24 patchwork is not enough on its own. It continues to lag
25 behind technological change and harms smaller businesses

1 that lack an army of lawyers. It also creates uncertainty
2 around new technologies that rely on the use and storage of
3 the contents of communication.

4 Reform efforts also face a concerted assault from civil
5 agencies that seek to gain new powers and blow a huge
6 privacy hole in the bill. Agencies have blocked reform in
7 spite of the fact that the SEC has confessed to never using
8 subpoena powers post-Warshak. No less than FBI Director
9 Comey told the House Judiciary Committee that, in regard to
10 ECPA, a change "would not have any effect on our practice."

11 Criminal investigators have also suggested that changes
12 be enacted so that companies turn over the entire contents
13 of user inboxes whenever an emergency is asserted. However,
14 it is not clear this is a problem. Major companies report
15 only a few hundred of these requests every year. More
16 troubling, approximately 20 percent of them must be rejected
17 because they failed to meet the emergency standard.

18 Support for privacy reform is deep and abiding. More
19 than 100 technology companies, trade associations, and
20 public interest groups have signed on to ECPA reform
21 principles. Signatories include nearly the entire tech
22 industry, span the political spectrum, and represent privacy
23 rights, consumer interests, and free market values.

24 The companion bill in the House has more than 290
25 cosponsors, including a majority of Republicans and

1 Democrats. The Committee has consistently sought to solve
2 these problems through strong reform measures, passing
3 nearly identical legislation to S. 356 in both 2012 and
4 2013. Post-Warshak, a warrant for content has become the
5 status quo. Nonetheless, it is critical for the Committee
6 to approve S. 356 in order to cure a constitutional defect
7 in ECPA, protect individual privacy, and assure that new
8 technologies continue to enjoy robust constitutional
9 protections.

10 Thank you.

11 [The prepared statement of Mr. Calabrese follows:]

1 Chairman Grassley. Ms. Espinel.

1 STATEMENT OF VICTORIA ESPINEL, PRESIDENT AND CHIEF
2 EXECUTIVE OFFICER, BSA | THE SOFTWARE ALLIANCE,
3 WASHINGTON, D.C.

4 Ms. Espinel. Thank you. Good morning, Chairman
5 Grassley and members of the Committee. I want to thank the
6 Chairman and Ranking Member Leahy for having the hearing on
7 this important issue. My name is Victoria Espinel. I
8 appreciate the opportunity to testify today on behalf of BSA
9 | The Software Alliance. BSA is the leading advocate for
10 the software industry in the United States and around the
11 world.

12 BSA members have a keen interest in today's data
13 privacy area. We support efforts to update ECPA, and we
14 commend Senators Lee and Leahy for their leadership. We
15 urge this Committee to advance legislation that would better
16 protect privacy in the 21st century.

17 We have long worked with CDT, Google, and the many
18 other members of the Digital Due Process Coalition in
19 support of this reform. Furthermore, our board of directors
20 sent a letter to congressional leadership this week
21 highlighting a series of legislative efforts needed to
22 address data policy issues, and at the top of that list is
23 ECPA reform.

24 When ECPA was enacted in 1986, most people had no
25 conception of the Internet or email. Congress, though, had

1 the foresight to create a framework for giving law
2 enforcement access to data while protecting privacy. For
3 reasons that made sense in 1986 but do not today, the law
4 makes it easier for law enforcement to obtain access to your
5 old emails than it is to obtain a letter in your desk. ECPA
6 reform would close that loophole.

7 ECPA reform is important to us because customer trust
8 is important to us. Ensuring that customers have faith in
9 the security and privacy of their email and other online
10 data is vital to ensuring their trust in digital services.
11 Simply put, if consumers do not trust technology, they will
12 not use it.

13 BSA supports the bipartisan ECPA Amendments Act because
14 it will aid in restoring the balance and this trust
15 equation. And to quote Ranking Member Leahy from earlier
16 this morning, we believe "this is a no-brainer."

17 Today, in addition to the inconsistent work
18 requirements of ECPA, the law also is unclear on how to
19 govern data requests that cross international borders. The
20 lack of clear rules creates unhelpful confusion and has
21 opened the door to U.S. law enforcement demands that could
22 undermine user trust around the world. A case argued last
23 week in the Second Circuit Court of Appeals could set a
24 significant and damaging precedent. In that case, the
25 Department of Justice is seeking to compel Microsoft to turn

1 over the contents of one customer's inbox. The problem in
2 the case is this: that the customers emails are stored in
3 Ireland. In the same way that U.S. police cannot simply fly
4 to Ireland and knock down a suspect's door to raid their
5 home, law enforcement's jurisdiction online must be
6 respectful of borders as well. Barging into an Irish data
7 center, however it is done, would be an obvious invasion of
8 Irish sovereignty, and imagine the uproar if foreign police
9 tried such a move in the United States.

10 Law enforcement agencies from different countries must
11 and do work together to provide mutual assistance. The
12 bipartisan LEADS Act, led by Senators Hatch, Coons, and
13 Heller, with 12 bipartisan cosponsors, provides a way of
14 addressing this issue, and we commend them for their
15 attention to these important questions.

16 In sum, BSA supports the ECPA Amendments Act and the
17 LEADS Act because we believe it is critical to modernize
18 U.S. privacy protections in order to address three important
19 goals:

20 First, protecting global privacy by setting strong,
21 consistent standards. We should require a warrant for all
22 digital content, and we need to create a framework for
23 international cross-board requests. We will be in a better
24 position to protect the privacy of American citizens if we
25 are not setting an example for foreign governments to reach

1 back into the United States.

2 Second, increasing transparency and predictability--for
3 consumers, for companies, and for law enforcement. We
4 should help bolster consumer trust by enabling companies to
5 clearly communicate the rules around the privacy and the
6 security of their data.

7 And, third, enhancing the ability of law enforcement to
8 work together across international borders. We need a new
9 forward-looking framework to address these cross-border
10 requests, and we need to improve the MLAT system.

11 There is a misperception that U.S. law enforcement has
12 unfettered access to data stored by U.S. companies. It is
13 only a misperception, but that misperception is doing real
14 harm to user trust. The effort to fix that should begin
15 here with the legislation pending before this Committee.

16 And if I may, I would like to close by wishing an early
17 happy birthday to the Chairman as well.

18 Thank you very much, and I look forward to your
19 questions.

20 [The prepared statement of Ms. Espinel follows:]

1 Chairman Grassley. Thank you very much.

2 I am going to ask my questions last because I want to
3 accommodate Senator Sessions. Then after that, it would be
4 Whitehouse and then Hatch and then the Senator from
5 Minnesota.

6 Senator Klobuchar. I think I will put mine in the
7 record, Mr. Chairman, but thank you.

8 Chairman Grassley. Okay.

9 [The prepared statement of Senator Klobuchar follows:]

1 Chairman Grassley. Go ahead, Senator Sessions.

2 Senator Sessions. Thank you very much, Mr. Chairman.

3 I do have a commitment at lunch.

4 You introduced the Federal Law Enforcement Officers
5 Association letter, which notes that law enforcement relies
6 on electronic information "to generate leads, identify
7 suspects, exonerate the innocent, obtain justice for the
8 victims of crime who often suffer violations of their civil
9 rights and privacy by individuals and terrorists." So I
10 would offer that and note that many others are sharing the
11 same comments, including the FBI Agents Association,
12 Fraternal Order of Police, the National Sheriffs
13 Association, the National District Attorneys Association,
14 and the Major Cities Chiefs Association, to name a few.

15 Well, I do believe that if you obtain a subpoena to an
16 individual file in a bank and there is a letter in that file
17 from the customer, then you can obtain that, I believe,
18 under current law based on a subpoena, and that has been
19 part of the history of the country.

20 However, I will acknowledge that the ability to obtain
21 all e-mail traffic goes to another level, and so I think it
22 is right for us to consider how to restrict that and to be
23 consistent with the Supreme Court and the reality that
24 people are entitled to a degree of privacy, an expectation
25 of privacy in the contents of those e-mails. So I do not

1 know that that is required by the Constitution. Maybe the
2 Supreme Court says it is. But as a practical matter, I can
3 understand that, and I think we can work with that.

4 Mr. Littlehale, you are on this panel I believe the
5 only law enforcement strong advocate, but let me ask you:
6 Is there a problem, a realistic problem, briefly, with
7 computer companies and so forth delaying answers to
8 legitimate requests from law enforcement? And does that at
9 times place people at risk?

10 Mr. Littlehale. Thank you for the question, Senator.
11 Yes, indeed. An example that Mr. Salgado offered was the
12 Riley decision requiring a search warrant for a cell phone.
13 But if I get a search warrant for a cell phone, I determine
14 how quickly I execute it. Once I have the warrant, under
15 the Riley decision, I can execute the search right away.

16 In the instance of a search warrant for a service
17 provider, we are dependent on the service provider to
18 process that warrant as they see fit under existing law, and
19 we suggest that that should change.

20 Senator Sessions. And as in practical experience, you
21 have had what you consider--law enforcement, what they
22 consider inordinate delay in responses on occasions?

23 Mr. Littlehale. That is the sense of us that do this
24 every day for a living, Senator, yes.

25 Senator Sessions. And you have worked with child

1 exploitation experiences and the need oftentimes for the
2 most swift response.

3 Are you concerned that we may be moving into a world
4 where everything is erased very quickly from the time it is
5 happening? And what impact would that have?

6 Mr. Littlehale. The concern that even when we get the
7 process that is required the records are no longer there is
8 a concern, partially just because of the limits of the
9 technology and the absence of requirements that govern how
10 long those records live on those servers. They may
11 disappear. And there is also in some instances now a
12 commercial incentive for providers of service to remove
13 those records in a timely fashion to assure their customers
14 that the records are private.

15 Senator Sessions. And so the legislation as written
16 has nothing on either one of those two issues to improve
17 them?

18 Mr. Littlehale. That is correct, Senator. It does
19 not.

20 Senator Sessions. And, briefly, are you concerned
21 about the ramifications of customer notification and the
22 dangers and problems that could pose for law enforcement?

23 Mr. Littlehale. We are indeed, Senator, both because
24 of the dangers that it may pose to our investigation and
25 also because of the administrative burden that a scheme

1 whereby we must go every 90 or 180 days and obtain delay and
2 notification order after delay and notification order in a
3 world where a unit like mine has tens or hundreds of legal
4 demands outstanding at any given time.

5 Senator Sessions. Cases, and some of them are life-
6 and-death investigations. Well, I thank you for that.

7 And, finally, to what extent does this preempt State
8 law? And are we dealing with just with Federal law
9 enforcement or are we impacting every police officer,
10 sheriff, and prosecutor in America?

11 Mr. Littlehale. You are indeed. Federal law will set
12 a bar. Certainly, States are free to offer more protection,
13 but we must conform with Federal law where it supersedes
14 State law.

15 Senator Sessions. Well, thank you all. This is an
16 important issue. We need to wrestle through it and try not
17 to do any damage, because people should not treat lightly
18 the difficulties of investigating criminal activity and how
19 you prove a case, and the idea that you can just get it by
20 more police officer shoe leather has always been false, and
21 some of this information so gathered could be critical in
22 saving lives and stopping crime.

23 Thank you, Mr. Chairman.

24 Chairman Grassley. Senator Whitehouse and then Senator
25 Hatch.

1 Senator Whitehouse. Thank you, Chairman.

2 Ms. Espinel, you have done a terrific job for the
3 administration. You have always been a great witness before
4 this Committee. Why a warrant requirement and not a court
5 order requirement when a warrant is a court order, and it is
6 actually a court order of a particularly pro-government kind
7 because it is ex parte and has quite a low standard,
8 relevancy standard likely to lead to the production of
9 information?

10 Ms. Espinel. So just to be clear, I assume your
11 question is not about 180-day distinction, but in terms of--

12 Senator Whitehouse. No. It is a question about
13 getting access. Wouldn't the companies you represent, if
14 they are willing to comply with a warrant, why would they
15 not be willing to comply with a court order?

16 Ms. Espinel. So I would not want to imply that our
17 companies are not willing to comply with any type of
18 appropriate legal--

19 Senator Whitehouse. Well, from a legislative point of
20 view, they are opposed to being asked to comply with a court
21 order.

22 Ms. Espinel. But I think in this case, I think we
23 believe that the civil agencies have other tools at their
24 disposal, and we do not believe it is appropriate to extend
25 either an expectation to the warrant, as you know, or this

1 type of court order to them.

2 Senator Whitehouse. You realize that that puts you in
3 the position of saying that if the Department of Justice
4 goes before a judge and in a very pro-government ex parte
5 proceeding gets a warrant, you are okay with that. If the
6 same DOJ goes before the same judge and in a contested
7 proceeding where the subscriber actually has the right to be
8 present and litigate the matter and then they obtain a court
9 order, you are opposed to that. That is the position you
10 are left with, are you not?

11 Ms. Espinel. I think our position is that the civil
12 agencies have the tools that they have. We very much
13 appreciate the job that they do every day, so I should be
14 clear about saying that. But we do not believe--

15 Senator Whitehouse. Except that it makes civil frauds
16 and civil racketeering and things like that potentially
17 uninvestigable if the target has done a good enough job of
18 hiding his other traces.

19 Ms. Espinel. I think if we believe that to be the
20 case, we would not take the position that we have. Our
21 belief is that the civil agencies with the tools that they
22 have can investigate, and it is our belief that the type of
23 court order--

24 Senator Whitehouse. So you have to be arguing then, in
25 order for that to be the case, you would have to be arguing

1 that there is no case in which access to information by
2 direct request to the service provider contributed in a
3 material way to an investigation.

4 Ms. Espinel. I think it is difficult to be categorical
5 in a hypothetical situation, so I would not want to say
6 that. But I will say I think we think on balance, balancing
7 the needs of law enforcement with privacy here, we believe
8 that the best outcome to this is that the civil agencies
9 work with the tools they have rather than extending this new
10 power to them.

11 Senator Whitehouse. But you do agree and accept that a
12 contested court proceeding in open court with the target of
13 the investigation present is a more rigorous judicial
14 safeguard than a warrant application rendered ex parte. You
15 have got to agree with that.

16 Ms. Espinel. I would agree that it has different types
17 of protection than a warrant does. I do not necessarily say
18 that I would agree that it is a more rigorous standard.

19 Senator Whitehouse. Really? That would be a novelty.
20 Okay.

21 Ms. Espinel. But I believe--I would agree with you
22 that there are different implications for privacy involved
23 in the different kind of court order.

24 Senator Whitehouse. Mr. Salgado, who has a reasonable
25 expectation of privacy against court-ordered disclosure of

1 information?

2 Mr. Salgado. Well, we think that the user certainly,
3 when issued a court order, is going to have the obligation
4 to enter the account, pull the data out, and produce it. In
5 that context, the user's expectation of privacy has been
6 satisfied, can control the entry--

7 Senator Whitehouse. You do not think anybody has a
8 reasonable expectation of privacy in this country against a
9 court order divulging information. Nobody thinks that they
10 have a right to ignore court orders, do they, in terms of
11 the reasonable expectation of privacy?

12 Mr. Salgado. Make sure we are talking about who has
13 got the right here. If the court order is issued to the
14 user compelling the user to take action, and the user has an
15 opportunity, notice and opportunity, that is classic rule of
16 law, good process, and put--

17 Senator Whitehouse. So you think the reasonable
18 expectation of privacy on the part of a person with respect
19 to their own information depends on where the request for
20 the information is made?

21 Mr. Salgado. I think in part it does. Where you have
22 got--

23 Senator Whitehouse. That is an interesting and novel
24 view of reasonable expectation of privacy.

25 Mr. Salgado. I am not sure it is. You can think about

1 the SEC's proposal here in a slightly different way in the
2 physical world and see how it works out. If you had a
3 situation where a user had records secreted in their home
4 and was refusing to comply with a court order, but it was
5 clear they had these documents or there was at least some
6 reasonable suspicion, whatever the standard would be for
7 this civil order, what the SEC would have us do is issue an
8 order to allow the SEC to enter the home to go get the
9 records. And, in fact, it is slightly different than that.
10 The order would be issued not to the SEC to go into the home
11 but perhaps a landlord or somebody else who could go into
12 this protected area and go get the records and produce it to
13 the SEC. I do not think we would stand for this in the
14 physical world. We would say to the user or, in this case,
15 the homeowner, "You have the obligation to comply with this
16 order. Your failure to comply with this order will meet all
17 sorts of enforcement sanctions"--some of which the FTC and
18 SEC witnesses described. That is it. At no point are you
19 going to have an IRS agent go into--

20 Senator Whitehouse. So just to follow your
21 hypothetical through, you would be comfortable with a court
22 order in which the owner of the information was present in
23 the courtroom and the court directed that owner of the
24 information to require you as the custodian of the
25 information to provide it to law enforcement. You just have

1 to take that bank shot off the individual in order to solve
2 the problem that you just described.

3 Mr. Salgado. It is not. Remember, we are talking
4 about a protected area. The protected area, either the home
5 or the account, should be entered only in the civil contest
6 for civil infractions by the user. The court ought to order
7 the user to enter the protected area--

8 Senator Whitehouse. That is what I said.

9 Mr. Salgado. --but not order the provider to do it on
10 behalf of the agent, if that is what--

11 Senator Whitehouse. But they could order the user--so
12 you would be comfortable with a court order as long as it
13 directed the user to release the information maintained by
14 your company--

15 Mr. Salgado. That is right, the user could--

16 Senator Whitehouse. --to law enforcement.

17 Mr. Salgado. That is right.

18 Senator Whitehouse. And as long as you have got the
19 user right there in the courtroom, they could be subject to
20 such an order.

21 Mr. Salgado. That is right. And the user--

22 Senator Whitehouse. Okay.

23 Mr. Salgado. And this is actually what is done now.

24 Senator Whitehouse. My time is long since over, and I
25 have other Senators waiting, so my apologies for going over

1 my time, Mr. Chairman.

2 Chairman Grassley. I thought you asked good questions.

3 Thank you.

4 Senator Hatch?

5 Senator Hatch. Thank you, Mr. Chairman.

6 Ms. Espinel, currently the U.S. Government takes the
7 position that it can compel a technology company to turn
8 over data located anywhere--anywhere in the world--belonging
9 to a citizen of any country so long as the data can be
10 accessed in the United States. Now, how has our
11 Government's position affected the global competitiveness of
12 the companies you represent? Are they losing business? And
13 if so, how?

14 Ms. Espinel. Thank you. First, I will start off by
15 saying that I am proud to say the U.S. leads in technology.
16 That has been the case, and I believe it will continue to be
17 the case, and that is the case in part because of policies
18 and laws that our Congress has put in place.

19 But we do have concerns that the situation that exists
20 right now is undermining customer trust around the world,
21 and our ability to compete is undermined if customers around
22 the world do not trust U.S. technology providers. So we do
23 have real concerns that this case is going on and that the
24 outcome of the case will risk customer trust and that that
25 will have a negative impact on the ability of our companies

1 to compete overseas.

2 I will say I think the worst-case scenario for this is
3 if we end up in a position where foreign governments are
4 actually prohibiting companies--either their government
5 agencies or their companies to use U.S. technology because
6 of these concerns.

7 Senator Hatch. Do you agree that the Government's
8 position on the extraterritorial reach of the U.S. warrants
9 puts our privacy at greater risk of intrusion by foreign
10 governments?

11 Ms. Espinel. Yes, we believe that there is a serious
12 risk that this will create an example that other governments
13 will use to reach back into the United States. And, in
14 fact, in my testimony I refer to a case that was argued last
15 week in the Second Circuit. This issue came up and played
16 out in the arguments in that case. In that case, the
17 Department of Justice took the position that the disclosure--
18 -that ECPA does not regulate the disclosure of contents of
19 email as long as that disclosure takes place overseas. If
20 you take that argument to its logical conclusion--and the
21 Department of Justice acknowledged that this is the case--
22 that means that U.S. law would not be able to stop any
23 foreign government from reaching back into the United States
24 and accessing or demanding the data or emails of anyone
25 sitting in this room. We have real concerns about that. We

1 think that is an issue that should be addressed. We need to
2 have some sort of framework to address that, and it needs to
3 be a framework that is easy for companies, customers, and
4 law enforcement to understand. It needs to be clear and
5 transparent. We believe that Congress has a role to play
6 there, that this is an issue that can be addressed. And we
7 support the LEADS Act as a way to try to address that
8 concern.

9 Senator Hatch. Some have questioned whether the LEADS
10 Act would promote data localization. Do you agree?

11 Ms. Espinel. So I should say that we, BSA | The
12 Software Alliance, we are categorically opposed to data
13 localization. We have been opposing governments--or
14 discouraging governments from putting those policies in
15 place around the world. So we would not support this
16 legislation if we believed that it would lead to data
17 localization.

18 Data localization happens for lots of reasons, many of
19 which are straight up protectionist. It is foreign
20 governments trying to keep U.S. technology companies out of
21 the market. But we do not believe that the outcome of this
22 bill would be to lead to greater data localization.

23 What we do think is a much greater risk is that failing
24 to address this issue, failing to set up a clear framework
25 for how to deal with these international cross-border

1 request will lead to a situation where U.S. companies are
2 being locked out of markets or lead to a situation where
3 other governments are seeing what is happening in the U.S.
4 and using that as a road map to reach back into the United
5 States to get the data of our citizens. We think that is a
6 much greater risk.

7 Senator Hatch. I agree with you.

8 Mr. Salgado and Mr. Calabrese, do you agree that there
9 is a need for legislation that creates a legal framework for
10 how and when law enforcement can access data stored abroad?

11 Mr. Salgado. I can speak for Google on this. We think
12 that there is a need for legislation that addresses the
13 access by U.S. law enforcement of users who are not in the
14 United States, who are not U.S. citizens. The focus on
15 where the data is stored does not make sense to us. We
16 think it would lead to some bad results. But putting aside
17 that one feature of the LEADS Act, we think there are ways
18 to structure this that do not take into account and are not
19 so wed to data localization as the feature that would still
20 satisfy the spirit and aims of the proposal.

21 Senator Hatch. Do you agree with that, Mr. Calabrese?

22 Mr. Calabrese. Well, first, I appreciate your support
23 for the Lee-Leahy bill as underlying and being added to by
24 your LEADS Act.

25 Certainly this is a complicated area. CDT believes

1 that you have started an incredibly important conversation.
2 You have created some tools in terms of MLAT reform that
3 would be invaluable in speeding law enforcement
4 investigations. And we believe that we can find an answer
5 that gives everyone appropriate access to information
6 overseas, and we worry about allowing the Chinas and the
7 Russias of the world to have access to the information held
8 by U.S. companies, and we appreciate your efforts to avoid
9 that.

10 Senator Hatch. Well, thank you.

11 Mr. Chairman, could I ask one more question?

12 Chairman Grassley. Yes, go ahead.

13 Senator Hatch. I do not mean to hold you up.

14 To the both of you again, the Mutual Legal Assistance
15 Treaty, or MLAT, process facilitates formal agreements for
16 sharing evidence between the United States and foreign
17 countries. Unfortunately, the process has proven slow and
18 cumbersome to use.

19 Now, how important is it that Congress improve the MLAT
20 process to make it more transparent and streamlined, if you
21 will?

22 Mr. Salgado. Thank you, Senator, for that. Yes, I
23 think MLAT has proven to be a very valuable mechanism. It
24 is critical for keeping good rule of law and a sanity on
25 international cooperation around data collection. It has

1 also proven to be very slow, and it is hindering legitimate
2 investigations overseas. It has caused non-U.S. governments
3 to take aggressive legislative action because they do not
4 have good mechanisms to be able to get information they need
5 from U.S. companies, data that is stored in the United
6 States or held by U.S. people in an effective way. So I
7 certainly agree with you that we have got to find a way to
8 improve the cross-border exchange of evidence. It is going
9 to be good for users. It will be good for the Internet. It
10 will be good for rule of law.

11 The actual steps that we need to take, I think there
12 are some things we can do around the Mutual Legal Assistance
13 Treaty process itself to streamline it. Some of them are
14 rather obvious things to do--to do more training on how to
15 use the treaty process outside of the United States.
16 Certainly the funding being provided to the Office of
17 International Affairs in the Department of Justice is going
18 to go a long way. The Bureau is setting up an MLAT unit.
19 So there are many very practical steps that can be taken to
20 help improve the treaty process.

21 We also think it might be time to take a look at
22 alternatives to the treaty process, situations where it may
23 not be necessary for the U.S. to exert quite so much control
24 over data disclosure in situations where it may not actually
25 have equities in the behavior of a U.S. company around a

1 disclosure. Lots of discussion to be had there. But we
2 appreciate the leadership, sir, on your part in trying to
3 find ways to make this quicker.

4 Senator Hatch. Thank you.

5 Chairman Grassley. Senator Coons.

6 Senator Coons. Thank you, Senator Grassley, and thank
7 you for this hearing, and to Senator Hatch for your
8 questions as well, and to the panel and the first panel.

9 Mr. Salgado, if I might start, we have heard some
10 discussion about the Warshak case in 2010. It essentially
11 vindicated your position that the Digital Due Process
12 Coalition also shares that warrants are required whenever
13 law enforcement seeks subscriber content under ECPA. And
14 while that decision is binding law technically only in the
15 Sixth Circuit, DOJ and Federal agencies have testified that
16 they are following it nationwide.

17 So could you just for my benefit speak to why is
18 statutory reform still necessary?

19 Mr. Salgado. Well, it is true that the law right now,
20 the constitutional law and the way we are behaving I think
21 does reflect that a warrant is required by the agencies, be
22 they civil agencies or criminal agencies, in order to get
23 the content of communications. We think that is right. But
24 what we have on our books right now is an unconstitutional
25 provision, and we can fix that. And we have got a very

1 elegant way in the current bill that takes care of this
2 quickly, easily, does not actually change the way that
3 agencies are going to be responding and the way they have
4 been for the last 5 years.

5 We certainly appreciate the concerns that have been
6 raised in the rather long debate over this provision, but I
7 am afraid these may really just be some distractions around
8 what this Committee can do, and can do the right thing and
9 pass this bill without further delay to deal with some of
10 these other issues that are worthy of discussion, need not
11 hold up a change that everybody agrees is needed.

12 Senator Coons. Thank you. Thank you for that answer.

13 Mr. Calabrese, what should Congress be aware of when it
14 considers the international application of ECPA warrants in
15 terms of privacy, human rights, reciprocity, or any other
16 relevant concerns you would have us--hold right in front of
17 us when we move forward?

18 Mr. Calabrese. Senator, I am going to apologize up
19 front. There is something that has been discussed a great
20 deal but I feel like it needs to be corrected on the record.
21 I promise to answer your question, but if I can have 30
22 seconds to just--what has been said here, we have conflated
23 two really important and very different things in this
24 Committee today. One is some kind of court order based on a
25 subpoena, and one is a probable cause warrant. These are

1 not the same thing.

2 A subpoena gives you access to all information that is
3 relevant, as pursuant relevant to a civil investigation, a
4 civil infraction. So, you know, if you make a mistake on
5 your taxes, that is a potential civil infraction. Nothing
6 that has been put forward by the SEC would do anything but
7 be a dramatic expansion of their authority to get at
8 ordinary people's inboxes--not just the subjects of
9 investigation, but ordinary folks who may be witnesses.
10 Those people would have their--everything in their inbox
11 that was relevant to an investigation, so a dramatic amount
12 of information as opposed to probable cause of evidence of a
13 crime. That is a really troubling privacy invasion, and it
14 is one that has nothing to do with the underlying bill.

15 So I apologize for hijacking your question. I just
16 felt like it was really important for this Committee to
17 understand that we would be talking about a huge power grab
18 by civil agencies, no matter how they frame it.

19 It is incredibly important that we update the MLAT
20 process and update ECPA because we have the strongest, I
21 believe--and I will be paternalistic here. We have the
22 strongest privacy protections in the world with a warrant
23 based on probable cause by a neutral magistrate. Right now
24 we are seeing companies come to our--excuse me, other
25 countries come to us and essentially meet that standard. It

1 is really important that we keep that and that they continue
2 to meet that standard. And one of the best ways we can do
3 that is by having a quick, streamlined MLAT process so they
4 can give us the information we need and we can have
5 everybody around the world perhaps bring their standard up
6 to that important probable cause standard.

7 Senator Coons. Thank you.

8 Ms. Espinel, it is terrific to see you again. I am
9 glad you were able to testify today. I greatly enjoyed
10 working with you when you were leading IPEC and now in your
11 current role at BSA, and I am grateful for your long and
12 effective leadership on intellectual property issues and now
13 on the difficult issues in front of us.

14 I have worked with Senator Hatch and 11 other
15 bipartisan cosponsors to introduce the LEADS Act which
16 clarifies that ECPA warrants, like other warrants, cannot be
17 used to compel searches abroad. And I think this common-
18 sense rule, were we to advance it, would enhance trust and
19 transparency and our competitiveness. But some in law
20 enforcement have argued that an extraterritorial ECPA is
21 needed because other investigative processes like the MLAT
22 are too slow.

23 Can you speak to that concern and how your members
24 strive to be good partners to law enforcement, often without
25 the need to obtain a warrant or to go through the MLAT

1 process?

2 Ms. Espinel. Yes, I would be happy to, and thank you
3 for your leadership on the LEADS Act.

4 So, first, I want to be clear that we do not want to
5 make the job of law enforcement any harder. We very much
6 support what law enforcement does and the critical mission
7 that they have, and our companies work every day both in
8 what they do themselves and with law enforcement to help
9 support that mission.

10 We have talked a lot about MLATs today. We also very
11 much support MLAT reform, and I would be happy to elaborate
12 on the reasons why we do and the things that we think could
13 be done to help improve the MLAT system. But you raise an
14 important point, that MLATs are not the only way that U.S.
15 law enforcement can work with foreign law enforcement.

16 So to give a practical example of that, on January 7th
17 of this year, the horrific attacks on the Charlie Hebdo
18 office took place in Paris, and in that case U.S. law
19 enforcement, working with French law enforcement, went to
20 one of the companies I represent--they went to Microsoft--
21 and they asked for email information relevant to the manhunt
22 that was taking place in Paris at that time. It was the
23 middle of the night on the west coast, and notwithstanding
24 that, within 45 minutes the emails relevant to the
25 investigation were in the hands of French law enforcement.

1 I raise this as an example of the fact that MLATs are
2 an important tool. They are a tool that we think should be
3 improved, but they are not the only tool that law
4 enforcement has to work with foreign law enforcement. We
5 believe that it is important both for us to improve the MLAT
6 system, but for us to be looking for as many ways as
7 possible to try to enhance the cooperation between U.S. law
8 enforcement and foreign law enforcement.

9 Senator Coons. Well, thank you, Ms. Espinel. Thank
10 you to the entire panel, and thank you, Mr. Chairman, for
11 convening this important hearing today.

12 Chairman Grassley. Mr. Salgado, advocates for ECPA
13 seek word for content rule, but as you know, earlier this
14 summer our Judiciary Committee held a hearing on the "Going
15 Dark" issue where we heard from the FBI Director and others
16 that some of the technology companies are employing
17 sophisticated encryption technology that makes them unable
18 to turn over customer content information, including emails
19 and text messages. In effect, this technology made court-
20 authorized warrants not worth the paper that they are
21 printed on.

22 Now, I know that Google is one of the leading
23 technology companies in the world. Does Google employ this
24 kind of encryption technology that effectively prevents it
25 from responding to court-authorized wiretaps or search

1 warrants for the content of emails or text messages or
2 photographs? And if not, do you believe your systems are
3 fundamentally insecure or fatally flawed?

4 Mr. Salgado. We do not--thank you, Mr. Chairman. We
5 are working towards more encryption on our products and our
6 services as part of a larger plan to make sure the data
7 services we provide to our users are secure and that users
8 can use our services knowing that the information that they
9 entrust to us is safe. This is an effort we have been
10 taking on over many years, and as the technology improves
11 and processing power increases, it is our intention to
12 continue improving the security of our systems in many
13 different ways. Encryption is just one technique to make
14 sure that the data that is stored with us is in a secured
15 state.

16 There are lots of different ways to secure data besides
17 encryption, but I think there is pretty much a consensus in
18 the security community that encryption is a fundamental and
19 critical way to protect users' data from the very thieves--
20 identity theft cases, privacy intrusions that law
21 enforcement is interested in investigating. The encryption
22 actually prevents those crimes from happening in the first
23 instance, and we think as a net result it is a positive
24 thing to implement encryption where the products make sense
25 to include encryption.

1 Chairman Grassley. Agent Littlehale, as you know, when
2 the police search a home or a business, officers will
3 provide a copy of a warrant authorizing the search. This
4 might reveal the basic type of investigations, whether it
5 involves terrorism or drugs or Medicare fraud. But the
6 police do not have to say anything more. I am told law
7 enforcement has serious concerns about a provision in the
8 Lee-Leahy bill that changes the notice provisions to require
9 law enforcement to go beyond that, potentially divulging
10 specific investigative detail to a target. Do you share
11 these concerns about this bill's notice provisions? Why or
12 why not?

13 Mr. Littlehale. We do, Mr. Chairman, because we are
14 both concerned that providing greater protection for
15 evidence because it is in digital form is, in fact, not
16 bringing digital evidence in line with evidence in the
17 physical world, and also because when a search warrant is
18 executed in the physical world, we control the access to
19 that warrant. And so notification provisions are one
20 concern.

21 The other concern is that we need to gather access to
22 that evidence in a manner that approximates the time that we
23 would if they were in the physical world.

24 Chairman Grassley. Also for you--and this will be my
25 last question--this country is facing a crisis involving

1 undocumented workers. I am deeply concerned that the LEADS
2 Act puts a real burden on law enforcement's ability to
3 investigate crimes committed by undocumented workers. As
4 you know, this bill would limit the enforcement of U.S.
5 warrants obtained to obtain the information of U.S. persons
6 unless the information is stored in the United States, so it
7 could act as a get-out-of-jail-free card for some
8 undocumented immigrants.

9 Do you share my concerns about this aspect of the LEADS
10 Act? Should we prevent our local police from searching
11 emails of undocumented workers with a U.S. search warrant if
12 an email provider happens to store those emails in another
13 country?

14 Mr. Littlehale. I certainly share your concern, Mr.
15 Chairman, that if we are to depend on the MLAT process, it
16 is going to take a lot of streamlining. Just to offer an
17 example of the realities of a practitioner's perspective in
18 the golden age of surveillance, there was a case in Texas
19 where they were investigating a homicide, and they sought
20 records from a Canadian app provider, and just last year it
21 took about 9 months for those records to be returned through
22 the MLAT process in a friendly neighbor country. So, yes,
23 we have deep concerns about that, Mr. Chairman.

24 Chairman Grassley. The record will remain open for one
25 week for questions and other submissions. Thank you all

1 very much. Thank you.

2 [Whereupon, at 12:36 p.m., the Committee was

3 adjourned.]

C O N T E N T S

STATEMENT OF:	PAGE
Elana Tyrangiel, Principal Deputy Assistant Attorney General, Office of Legal Policy, U.S. Department of Justice, Washington, D.C.	11
Andrew Ceresney, Director, Division of Enforcement, U.S. Securities Exchange Commission, Washington, D.C.	16
Daniel Salsburg, Chief Counsel, Office of Technology, Research, and Investigation, Bureau of Consumer Protection, Federal Trade Commission, Washington, D.C.	22
Richard Littlehale, Assistant Special Agent in Charge, Technical Services Unit, Tennessee Bureau of Investigation, Nashville, Tennessee	68
Richard Salgado, Director, Law Enforcement and Information Security, Google, Inc., Mountain View, California	74
Chris Calabrese, Vice President, Policy Center for Democracy & Technology, Washington, D.C.	78
Victoria Espinel, President and Chief Executive Officer, BSA The Software Alliance, Washington, D.C.	83