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North Carolina Department of Human Resources  
Division of Health Services  
P.O. Box 2091  
Raleigh, NC 27602-2091

Re: Customer Notification of  
Availability of Unregulated  
Synthetic Organic Chemical  
Monitoring Results, Letter of  
10May89, 014-67-047-CUS 05-89  
ONSLOW

Dear Sir:

This letter is in reply to your letter of May 10, 1989, which discussed State requirements for unregulated synthetic organic chemical (SOC) monitoring. Your letter also focused attention on the requirement to notify the public water system customers about the availability for review of the monitoring results.

Our desire is to comply with the intent of the law and reach as many water system users as possible with monitoring results. Accordingly, as authorized by your letter, Marine Corps Base, Camp Lejeune published customer notice regarding both the 1987 and 1989 monitoring results in the Base newspaper and the Jacksonville Daily News, copies of which are attached. I note that this is the first notification concerning either the 1987 or 1989 monitoring.

This installation serves over 30,000 users, many of whom are Marines who live in barracks and are extremely transient. Furthermore, we serve many civilian workers who only use the water system during the day. Since we do not charge our users, no water bills are sent out, nor do we maintain a list of water users.

Given these circumstances a written notice to each customer is impractical. Marines and civilians who use the public water systems on a daily basis would not be reached by a direct mail written notice. Accordingly, a newspaper notice is the most efficient way to reach the greatest number of users and, upon receipt of your letter, we took action to publish the attached legal notices.

Closer examination of 10 NCAC 10D .1640(d), which you site as permitting customer notice by newspaper publication revealed, however, that notice by newspaper publication is not expressly provided for in that section. As noted above, however, this method would not only expedite customer notification here at Camp Lejeune, but is also the most effective method of notification.

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In light of our desire to comply with the law, I wanted to advise you that we have proceeded with notification by newspaper publication. However, in that 10 NCAC 10D .1640(d) does not specifically authorize that method, please notify this office as soon as possible, if we have mistakenly relied on your letter of May 10th. In the interim and for future monitoring, unless directed otherwise, we will proceed as directed by your letter.

H. L. LUTTRELL  
Assistant Chief of Staff, Facilities

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