

Base Maintenance Officer  
07 APR 1987

T5000 87-061

11800  
MAIN

Base Maintenance Officer  
Assistant Chief of Staff, Facilities  
Via: Assistant Chief of Staff, BOSMAD  
Assistant Chief of Staff, Facilities

MODEL INSTALLATION PROGRAM PROPOSAL 87-CLNC-061-FAC/LOG,  
WARRANTY UTILIZATION PROCEDURE

Ref: (a) Your memo 11800 PAC of 11 Mar 87

1. The subject proposal has been reviewed. I believe the idea/concept has merit for a more comprehensive management analysis than we can develop. Notwithstanding the short suspense date, we believe the enclosure should be reviewed by the appropriate management study on the concept with an appropriate cost/benefit analysis.
2. It is requested that BOSMAD provide support to conduct a management study on the concept with an appropriate cost/benefit analysis.
3. Pending the outcome of the suggested study, recommendation for adoption/non-adoption is held in abeyance.

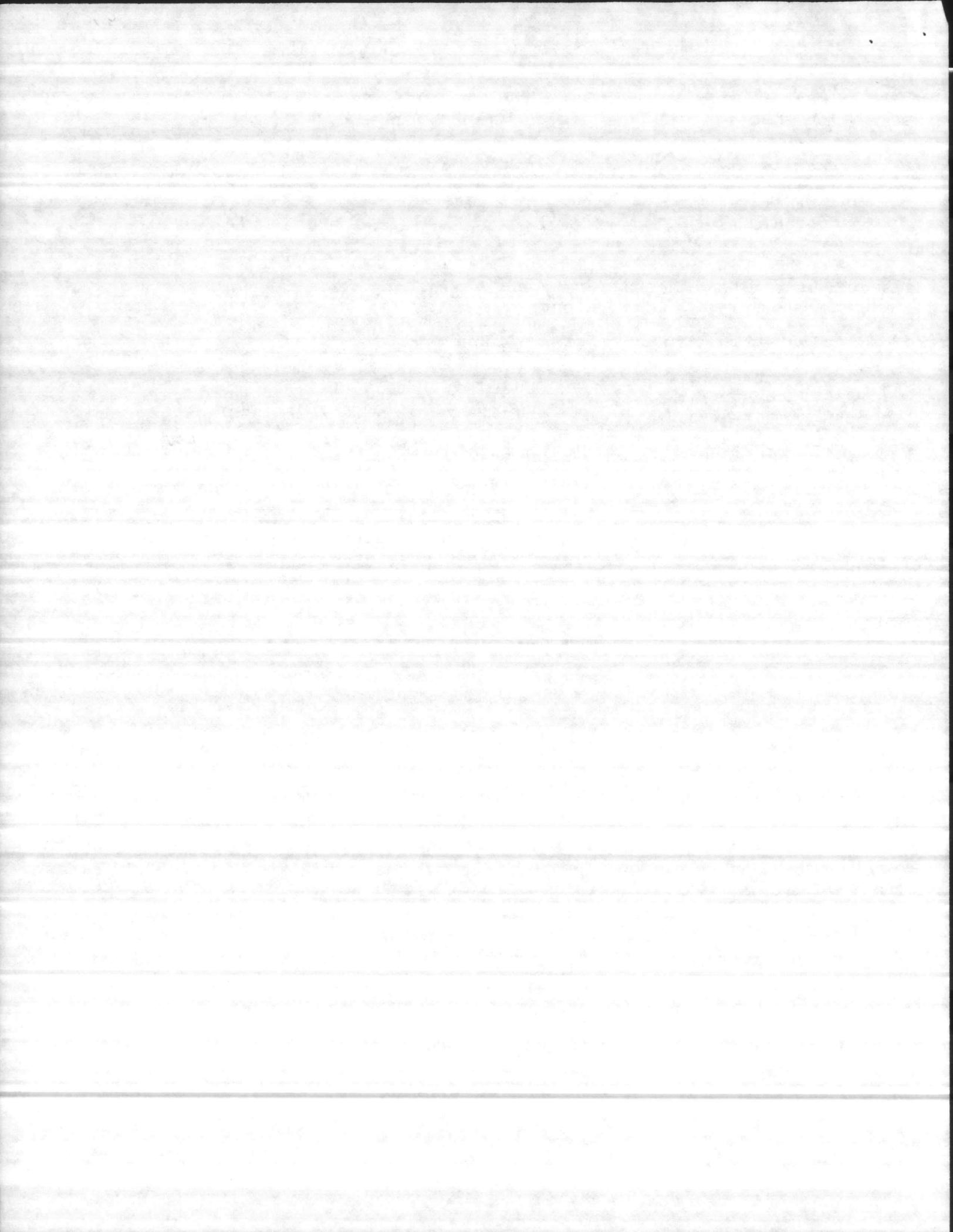
C. G. POWELL  
By direction

Blind copy to:  
Dir, Admin

copy mtr  
U

Writer: C. G. Powell, X2511  
Typist: C. Kowalski, 7 Apr 87

Writer: M. G. Lilley, X2511  
Typist: C. Kowalski, 7 Apr 87



11800  
MAIN

30 March 1987

Director, Maintenance and Repair Branch  
Deputy Base Maintenance Officer

MODEL INSTALLATION PROGRAM PROPOSAL 87-CLNC-061-FAC/LOG

Ref: (a) AC/S, Fac memo 11800 FAC of 11 Mar 87

1. As requested by the reference, the subject MIP has been investigated. Recommend non-adoption as the suggestion has been implemented through the computer systems.

2. The current procedures for warranty utilization are:

a. Family Housing Division maintains their own warranty filing system.

b. Base Maintenance recently completed installation of computer systems throughout each shop. On each printout (work ticket) there is a line provided for "materials used, Building Number, etc." All repair parts including warranties are entered on the ticket and then entered into the computer for each supervisor's reference. In addition Forms DD1149 and 1155 are maintained for his records.

3. If the proposal is approved as written, the following orders/directives will have to be waived:

UM 4400.15  
UM 4400.124  
MCO P4790.2

R. E. AVANT

1988  
1988

30 1988

Director of Research and Development

General Services Administration

GENERAL INVESTIGATION REPORT NO. 87-001-848/00

(A) FACTS: Estimated 1980 Year of 11/1/87

1. As requested by the complainant, the subject of this report was investigated. Research was conducted on the subject and the following information was obtained through the computer system:

2. The system produced the following information:

3. The system produced the following information:

4. The system produced the following information:

5. The system produced the following information:

11/1/87  
11/1/87  
11/1/87

11/1/87

# Memorandum

11800

FAC

DATE: MAR 11 1987

FROM: Assistant Chief of Staff, Facilities, Marine Corps Base, Camp Lejeune  
TO: Base Maintenance Officer

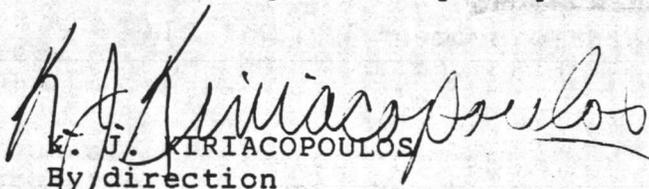
SUBJ: MODEL INSTALLATION PROGRAM PROPOSALS

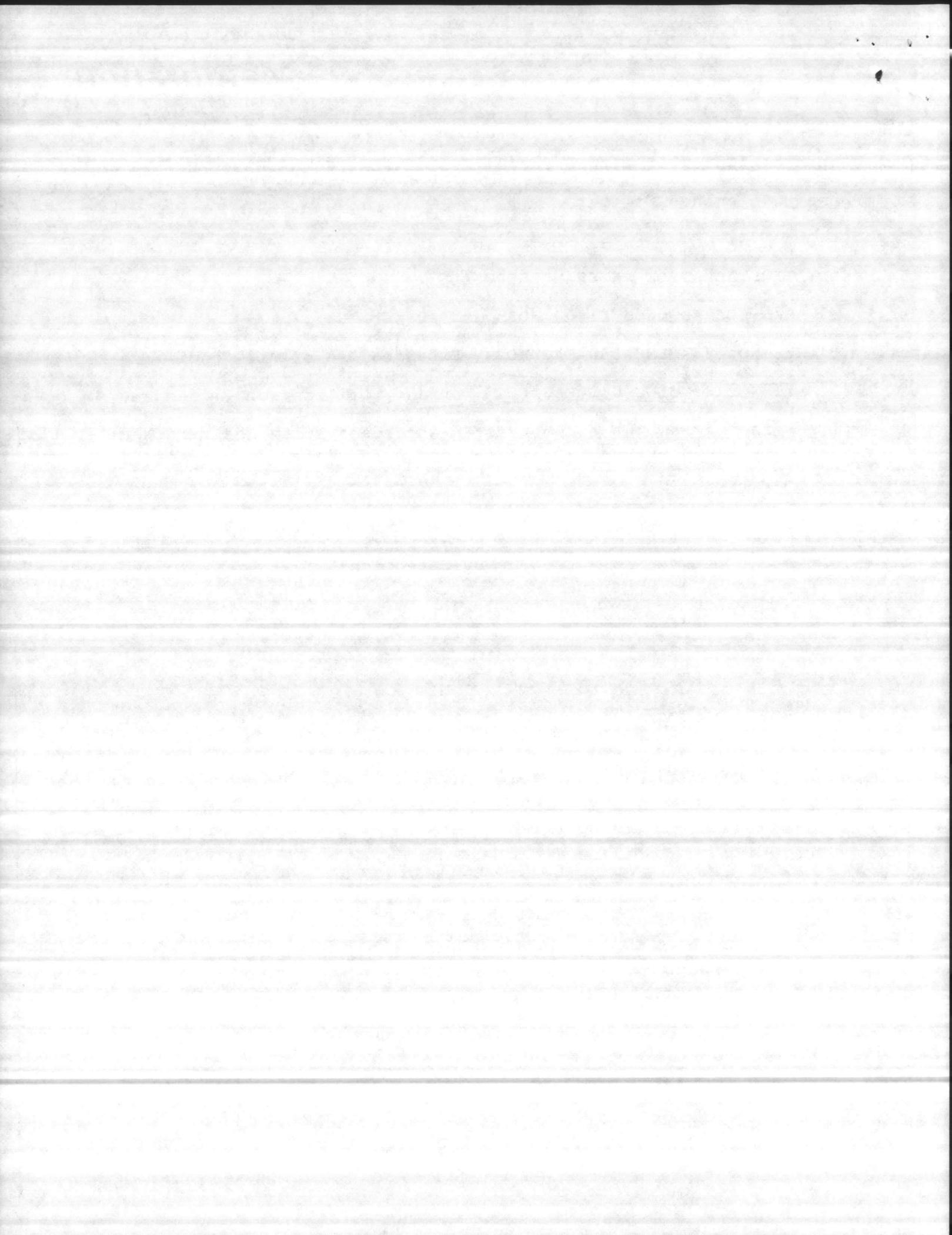
Ref: (a) AC/S BOSMAD memo 11800 BOSM dtd 10 Mar 1987

Encl: (1) MIP NO. 87-CLNC-060-FAC/BOSM, Expanded Use of Air Conditioning Filter

(2) MIP NO. 87-CLNC-061-FAC/LOG, Warranty Utilization Procedure

1. Please review the enclosures in accordance with the reference and established procedures. Response is requested by 3 April 1987.

  
K. J. KIRIACOPOULOS  
By direction



11800  
BOSM  
MAR 10 1987

MEMORANDUM

From: Assistant Chief of Staff, Base Operational Support  
Management Assistance

To: Assistant Chief of Staff, Facilities  
Assistant Chief of Staff, Logistics

Subj: MODEL INSTALLATION PROGRAM PROPOSAL NO. 87-CLNC-061-FAC/  
LOG, WARRANTY UTILIZATION PROCEDURE

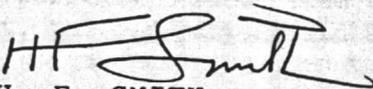
Encl: (1) Subject Proposal

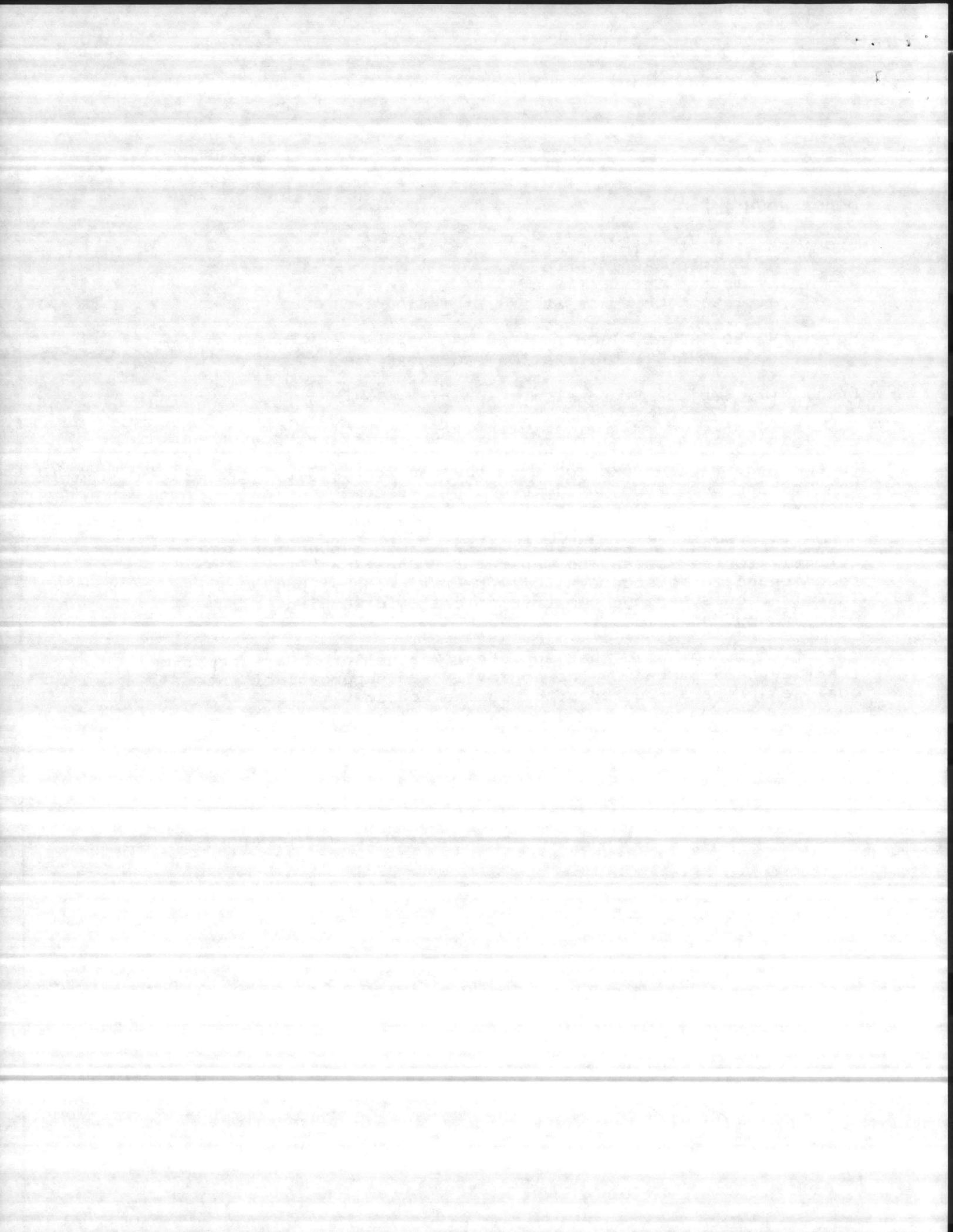
1. The enclosed proposal is forwarded for review and comment. Request recommendation for approval or disapproval be returned to this office with an excerpt from the applicable directive within ten working days from date of receipt. Recommendation for disapproval should be accompanied by a written rationale.

2. This office will forward proposals recommended for approval directly to the Commanding General for decision. Proposals recommended for disapproval will be reviewed by the Model Installation Steering Committee prior to forwarding to the Commanding General.

3. It is recommended that any other Marine Corps Base department that may be affected by the approval or disapproval of the enclosed proposal be contacted during your review.

4. BOSMAD POC is D. Martin, 5521/1577.

  
H. F. SMITH





# MODEL INSTALLATION PROGRAM

# PROPOSAL

## MARINE CORPS BASE CAMP LEJEUNE

**INSTRUCTIONS:**

1. COMPLETE ALL INFORMATION REQUESTED.
2. PLEASE PRINT OR TYPE LEGIBLY.
3. USE ADDITIONAL SHEETS IF NECESSARY.
4. FORWARD COMPLETED PROPOSAL TO AC/S, BOSMAD, MCB

DO NOT WRITE IN THIS SPACE  
DATE RECEIVED

6 Mar 87

**TITLE OR SUBJECT OF PROPOSAL**

PROPOSAL NUMBER

87-CLNC-061-FAC/UDG

Warranty Utilization Procedure

**NAME, TITLE, GRADE/RANK, UNIT OF SUBMITTER(S)**

James Hill, WG-10, A/C Equipment Mech. Base Maint. Div. (shop 39)  
Scott Rhoades, WG-8, Maint. Wkr. " " " (shop 53)

PHONE 451-2737  
451-3235

**CURRENT PROCEDURE**

New Equipment and replacement parts for existing equipment, are currently bought without maintaining proper records of manufacturer or distributor warranty benefits. This lack of proper record keeping is costing the government thousands of dollars annually.

**PROPOSED PROCEDURE (If a directive/order must be waived to implement proposal-Identify the specific reference.)**

All items bought at a base price (suggest \$50.00)\*be issued or tracked through the supply system. (\* refers to items costing \$50.00 and up). When these items are delivered to the end user, it shall be issued with a warranty data card. This card is to be filled in with the following information: Date issued, Date installed, Bldg or Location installed, Unit cost, Manufacturer or supplier name, Length of warranty period, Item purchase date.

In the event of a need for a replacement part, the old part should be checked for possible warranty coverage. If the part is covered by a warranty, then the part would be sent back to the supplier for replacement, rather than buying a new part, as is the current practice.

In the case of high volume parts, such as, air conditioning fan motors, pump motors, air conditioning compressors, these parts should be replaced by having the governments account credited with the dollar value of the item. Replacement in kind is not needed because the item is usually stocked in sufficient quantities, for replacement from shop stores rather than waiting on a warranty replacement.

Benefits/Advantages  
continued on next page

(WE) UNDERSTAND THAT THE ACCEPTANCE OF A CASH AWARD FOR THE USE OF THIS PROPOSAL BY THE UNITED STATES GOVERNMENT SHALL NOT FORM THE BASIS OF A FURTHER CLAIM OF ANY NATURE UPON THE UNITED STATES BY ME (US), MY (OUR) HEIRS, OR ASSIGNS.

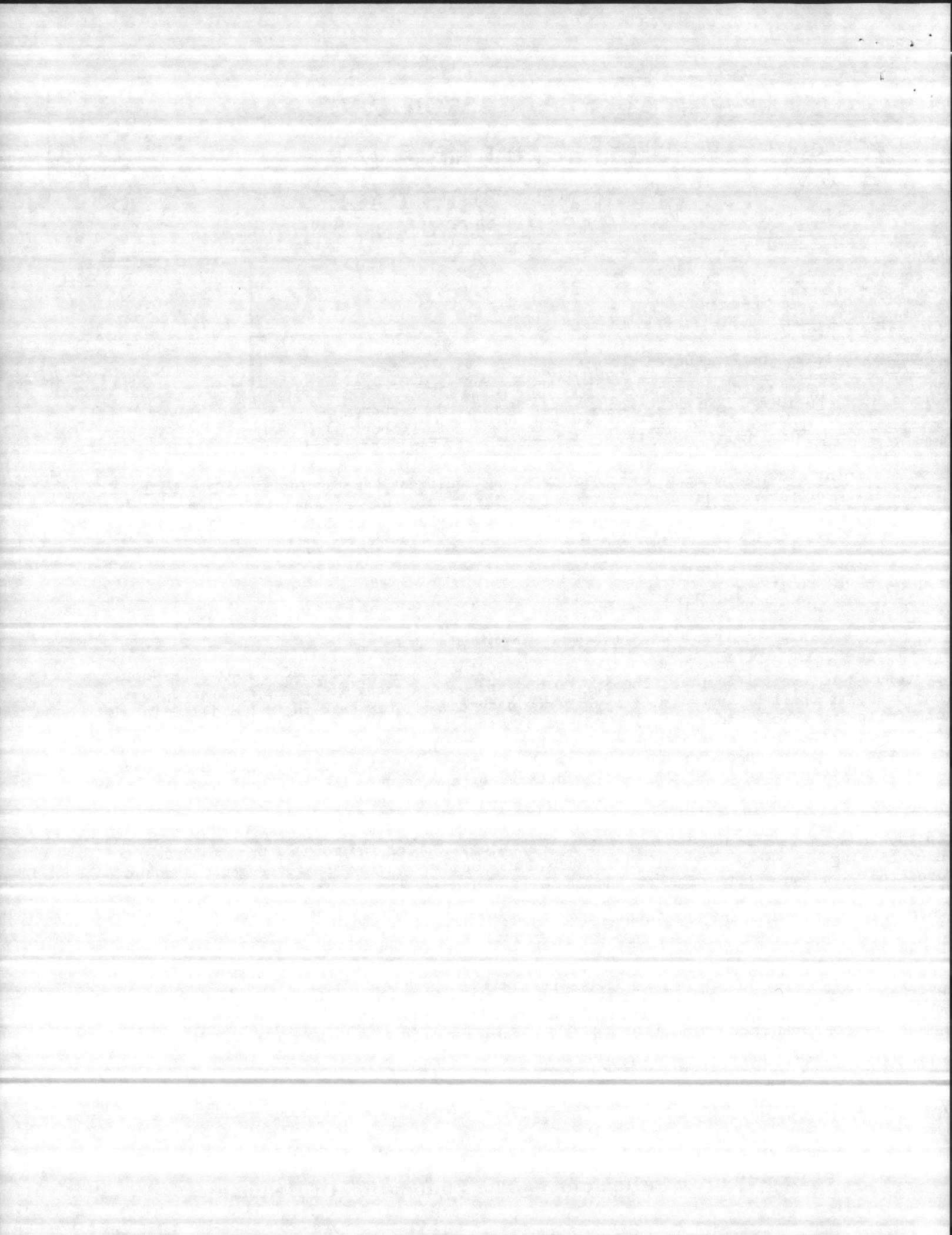
James Hill 3-6-87  
(SIGNATURE AND DATE)

Scott Rhoades 3-6-87  
(SIGNATURE AND DATE)

MODEL INSTALLATION PROPOSAL  
MCBCL 11800

Excellent Installations — The Foundation Of Defense

ENCL (1)



Benefits/Advantages

The savings to the government would be immediate and far reaching. First, all the parts now replaced without using the benefit of the warranty could be reduced, thereby saving the cost of replacement. These replacement costs range from \$50.00 for a electronic relay to \$ 140.00 for a air conditioning fan motor to \$2500.00 for a air conditioning compressor.

Also the concept of replacement in credit would save on freight charges, as the receiver normally pays for the shipment charge. For example, during the course of one air conditioning season the base purchases apprx. 250 fan motors (various types and sizes), these motors all come with a one year warranty, yet none of them are checked for possible warranty replacement! Instead, they are replaced without any concern that the replacement cost might be saved. Using a average cost of \$140.00, the potential savings come to \$35,000.00!

Now, we realize that the estimate of the number of motors is drastically low, but the only way to be sure would be to check with the shop stores branch. However, this procedure can and should be applied to all items bought through government funds, especially during these times of budget cutbacks and reductions in the money allocated for maintenance of facilities and equipment.

James Hill 3-6-87

David Rhodes 3-6-87

Handwritten marks and symbols in the top right corner, including a curved line and several dots.

TS000 87-061  
11800  
MAIN

30 March 1987

Director, Maintenance and Repair Branch

Deputy Base Maintenance Officer

MODEL INSTALLATION PROGRAM PROPOSAL 87-CLNC-061-FAC/LOG

Ref: (a) AC/S, Fac memo 11800 FAC of 11 Mar 87

1. As requested by the reference, the subject MIP has been investigated. The following information is provided.
2. Family Housing Division maintains a warranty filing system on their facilities and equipment. Base Maintenance Division maintains a computer filing system of work tickets, which includes work performed and material used. This is so that equipment that has been installed can be traced back to the requisition document (DD1149) and Purchase Order (1155) for verification of warranty if necessary.
2. MO 4400.1, Section 1, states that all supervisors at all levels are responsible for reviewing material usage to preclude waste and/or misappropriation.
3. To implement the subject MIP would require additional manpower and an elaborate computer filing system to maintain records on material and equipment installed or replaced. Since current procedures are adequate and there is no record to substantiate a savings of \$35,000 (or any amount) annually, I recommend non-adoption.

R. E. AVANT

CONFIDENTIAL

MEMORANDUM FOR THE DIRECTOR, FBI

DATE: 11-15-64

RE: [Illegible]

TO: [Illegible]

1. [Illegible]

2. [Illegible]

3. [Illegible]

4. [Illegible]

11-15-64

# Memorandum

11800  
MAIN

DATE: 30 March 1987

FROM: Director, Maintenance and Repair Branch

TO: Deputy Base Maintenance Officer

SUBJ: MODEL INSTALLATION PROGRAM PROPOSAL 87-CLNC-061-FAC/LOG

Ref: (a) AC/S, Fac memo 11800 FAC of 11 Mar 87

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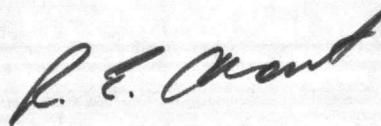
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UM 4400.15  
UM 4400.124  
MCO P4790.2



R. E. AVANT

# MEMORANDUM

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# Memorandum

11800  
FAC

DATE: MAR 11 1987

FROM: Assistant Chief of Staff, Facilities, Marine Corps Base, Camp  
Lejeune  
TO: Base Maintenance Officer

SUBJ: MODEL INSTALLATION PROGRAM PROPOSALS

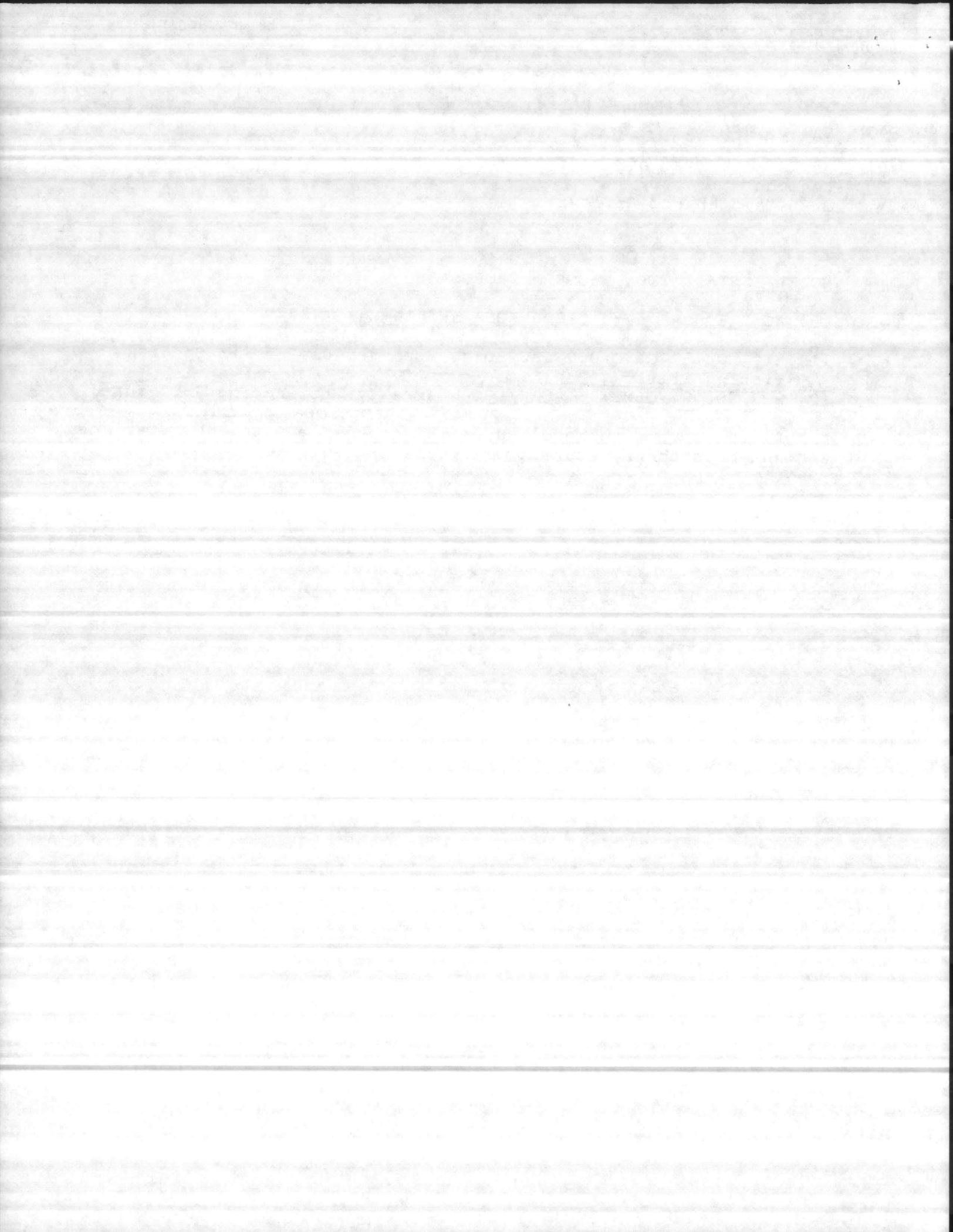
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By direction



11800  
BOSM  
MAR 10 1987

MEMORANDUM

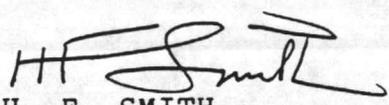
From: Assistant Chief of Staff, Base Operational Support  
Management Assistance

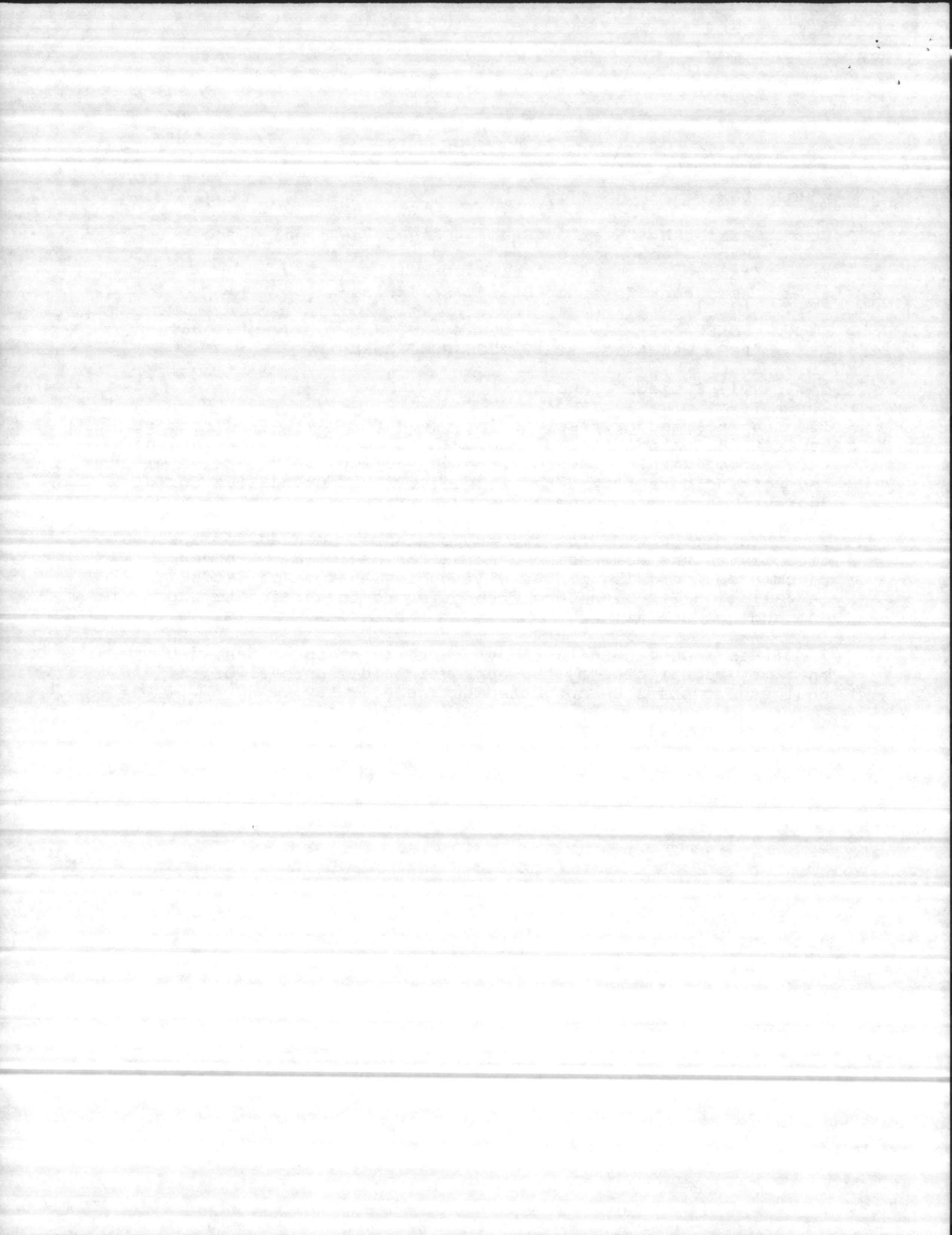
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H. F. SMITH





# MODEL INSTALLATION PROGRAM

# PROPOSAL

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TITLE OR SUBJECT OF PROPOSAL

Warranty Utilization Procedure

PROPOSAL NUMBER

87-CLNC-061-FAC/L

NAME, TITLE, GRADE/RANK, UNIT OF SUBMITTER(S)

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**~~BENEFITS/ADVANTAGES~~**

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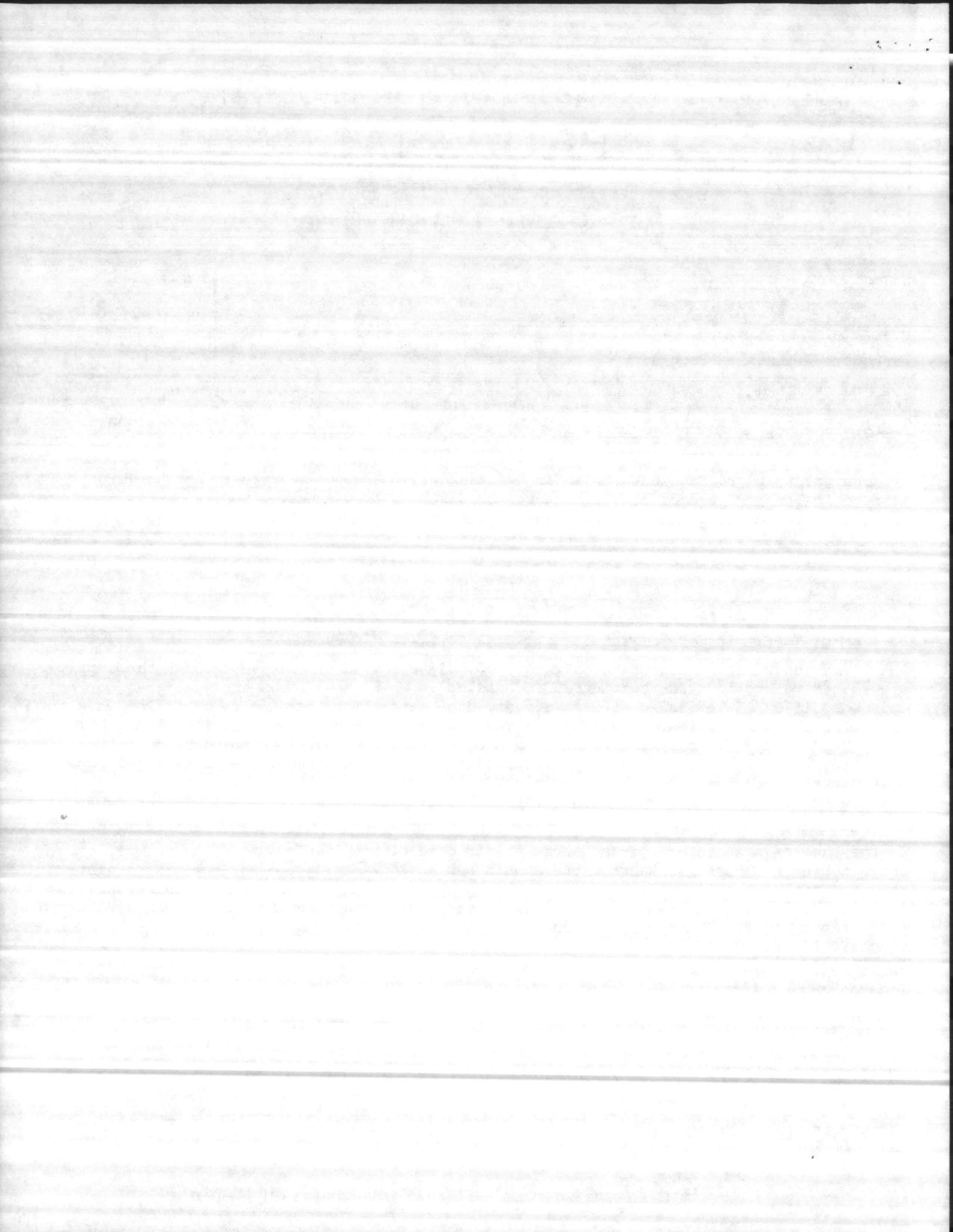
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 (SIGNATURE AND DATE)

Scott Rhoades 3-6-87  
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MODEL INSTALLATION PROPOSAL  
 MCBCL 11800

Excellent Installations — The Foundation Of Defense

ENCL (1)



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